

# User guide Saferpay Plugin for WooCommerce

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# ABOUT DOCUMENT

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V1.0.3	Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	WordPress compatible version updated	14-12-2020
V1.0.4	Preethi S, Hakkim P Ahammed & Aswathy	Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save	11-01-2021

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	&Aswathy PG, PIT Solutions Pvt Ltd	<ul> <li>* New countries for Klarna Payments</li> <li>* New currencies for SOFORT</li> <li>* EPS Refund support</li> <li>* Removed Bonus card</li> <li>* Saferpay Fields Access Token generation via REST API</li> </ul>	
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V1.1.0	Saferpay Integration team & Sherin Mathew	User manual template and logo updated.	22-10-2021
V1.1.1	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.8.2, WooCommerce 5.9.0 and WooCommerce Subscription 3.1.6 compatible version updated. PHP 8 compatibility. Multisite compatibility. JSON API 1.25 Spec version update.	17-12-2021

V1.1.2	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WooCommerce 6.0.0 compatible version updated. Plugin auto update notification link. Fraud intelligence business support.	31-12-2021
V1.1.3	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 5.9 WooCommerce 6.2.0 compatible version updated. Info message regarding checkout total if klarna payment method is selected. Additional settings to manage Klarna attachment data.	21-02-2022
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V1.1.5	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 6.0 WooCommerce 6.5.1 compatible version updated. Fixed a script error. Fixed CSS issues in the popup display Hided Saved Cards menu in My Account page if "Allow save card in user profile" is set to No Added support for French translation(wpml)	20-06-2022 t

# ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.

# ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

- 7. JCB
- 8. SEPA ELV
- 9. MYONE
- 10. MASTERPASS
- **11. UNIONPAY**
- 12. PAYPAL
- 13. TWINT
- 14. PAYDIREKT
- 15. IDEAL
- 16. EPRZELEWY
- **17. POSTFINANCECARD**
- **18. POSTFINANCE EFINANCE**
- 19. APPLEPAY
- 20. ALIPAY
- 21. CREDITCARD (SAFERPAY FIELDS)
- 22. KLARNA PAYMENTS
- 23. EPS
- 24. SOFORT
- 25. WL CRYPTO PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

## REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (5.9.3) and WooCommerce (6.3.1) plugin.
- License for Saferpay.

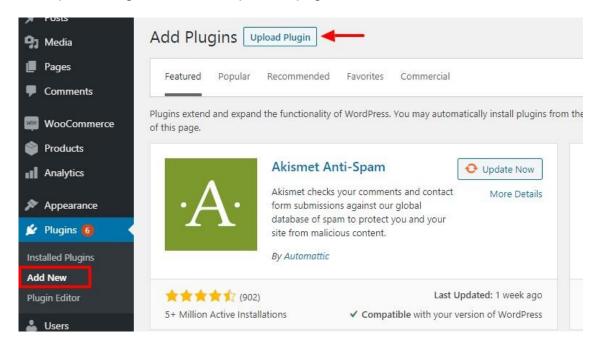
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

# **INSTALLATION**

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.

Add Plugins Upload Plugin					
	lf you have	a plugin in a .zip format, you n	nay install it by upload	ing it here.	
		Choose File No file chosen	Install Now		

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.

🖈 Posts				
9] Media		Installing Plugin from uploaded file: saferpay_woocommerce_gateway.zip		
📕 Pages		Unpacking the package		
Comments	ents Installing the plugin			
🔤 WooCommer 資 Products	rce	Plugin installed succes	sfully. Return to Plugin Installer	
Analytics		crease maximum opioad rije Size ttings   Deactivate	increase maximum upioao nie size with one circk. Version 2.0.4   By Imagify   View details   Support	Enable auto-uppares
🕐 Marketing		ferpay Woocommerce Gateway tivate   Delete	Saferpay Woocommerce Gateway Version 2.0.0   By PITSOLUTIONS   Visit plugin site	
🗲 Plugins 🙆 🔸		ferpay Woocommerce Gateway ttings   User Guide   Deactivate	Saferpay Woocommerce Gateway Version 2.0.0   By PITSOLUTIONS   Visit plugin site	
				-

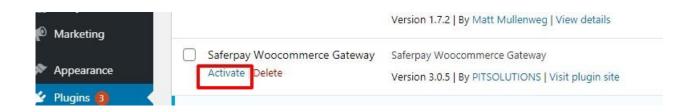
#### Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your

website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode

#### Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

Dashboard	Add Plugins Upload Plugin 2	Help 🔻
📌 Posts		
93 Media		
📕 Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
루 Comments 🖽		
📖 WooCommerce	Choose File saferpay_wgateway.zip Install Now 3	
Products		
Analytics		
🖗 Marketing		
🔊 Appearance	Featured Popular Recommended Favorites Commercial Keyword V Search plugins	
🖆 Plugins 🙆 🔹	Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in .zip format by clicking the button at the top of this page.	
Installed Plugins	Program extend and expansion the functionality of monthesis not may autoimatically instand program the <u>monthesis required instands</u> of uproved a program hap romate by circuing the duction at the top of this page.	
Add New	Classic Editor Install Now Akismet Spam Protection 💽 Update	e Now
Plugin Editor		e Details
Likers	Post screen with TinyMCE, Meta Boxes, etc. Supports all and spam in a contact form. The most trusted antispam	

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

P Con	nments 💷	Unpacking the package		
woo	oCommerce	Installing the plugin		
Proc	ducts	Destination folder already exists. /var/www/html/SFWP_NEW/wp-		
📕 Ana	lytics	content/plugins/saferpay_woocon	nmerce_gateway/	
🖗 Mar	rketing	This plugin is already installed.		
🔊 Арр	pearance		Current	Uploaded
🖄 Plug	gins 🧑 🔸	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway
Installed	Plugins	Version	2.1.3	2.1.4
Add Nev	w	Author	PITSOLUTIONS	PITSOLUTIONS
Plugin Ed	ditor	Required WordPress	4.4	4.4
📥 Use	rs	Required PHP version		
🎤 Too	ls	Required PTIP version		
🖬 Sett	tings	You are updating a plugin. Be sure	e to <u>back up your database and file</u>	<u>s</u> first.
🕰 WP	Mail SMTP	Replace current with uploaded	Cancel and go back	

From version 2.4.1 onwards, Saferpay WooCommerce Gateway will show the default plugin update notification from WordPress, so we can update it like any other plugins used in WordPress.

www.Sites ▲ Users ≫ Themes ⊯ Plugins (4)	Network D	Saferpay Woocommerce Gateway Version 2.4.0   By PITSOLUTIONS   View details   Check for updates   Visit Webshop Woocommerce Gateway available. View version 2.4.1 details or <u>update now</u> .
Installed Plugins	WooCom	An eCommerce toolkit that helps you sell anything. Beautifully.
Add New	Network D	Version 6.0.0   By Automattic   View details   Docs   API docs   Community support

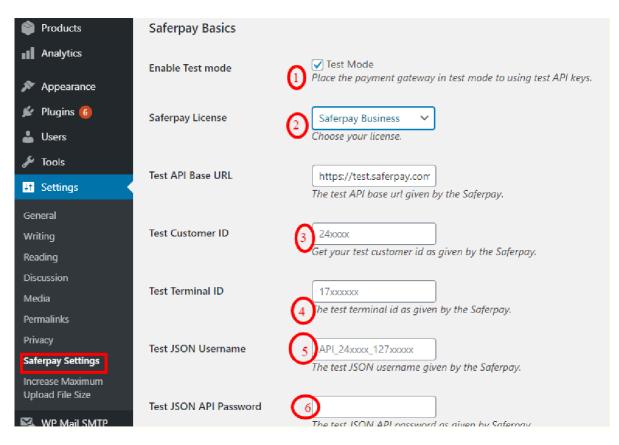
# SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commerce-developer/testaccount.html

#### **Test mode configuration**



We need to enter the provided test credentials into Saferpay settings:

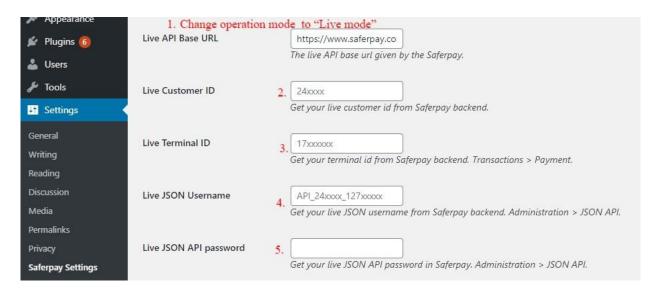
#### $\textbf{Menu} \rightarrow \textbf{Settings} \rightarrow \textbf{Saferpay Settings}$

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

#### Live mode configuration



Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below

☆ Home > Saferpay Checkout		
Saferpay Checkou	t	
$\triangle$ Please do not refresh or close the v	vindow.	
Pay with a card		
Card number *	This input is required.	
Valid until *		
Owner name *		
Card verification code		
	Cancel	BUY

# CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

# SAFERPAY GENERAL SETTINGS

9 Media	Saferpay Settings		
📕 Pages	WPML All Import requires WP All Import Pro or Free and WPML Multilingual CMS.		
Comments	Saferpay Basics		
🤓 WooCommerce			
Products	Enable Test mode	$\fbox$ Test Made Place the payment gateway in test mode to using test API keys.	
II Analytics			
🖗 Marketing	Saferpay License	Saferpay Business	
🔊 Appearance		Choose your license.	
🖌 Plugins 🚯	Test API Base URL	https://test.saferpay.coi	
👗 Users		The test API base url given by the Saferpay.	
🖋 Tools	Test Customer ID	247112	
All-in-One WP Migration		Get your test customer id as given by the Saferpay.	
👫 Settings	Test Terminal ID	17955047	
General		he test terminal id as given by the Saferpay.	
Writing	Test JSON Username	API_247112_1372979f	
Reading		The test JSON username given by the Saferpay.	
Discussion			
Media	Test JSON API Password	Preethisasankanal14	
Permalinks		The test JSON API password as given by Saferpay.	
Privacy	E-Mails		
Saferpay Settings	C-Mails	Saferpay will send an email to this address. You can add multiple emails separated by a comma.	
Increase Maximum		- we prove and a stream of a stream of the second of the second second second second as a second second second	

Configure general Saferpay settings from Menu  $\rightarrow$  Settings  $\rightarrow$ Saferpay Settings

The following configurations are available in Saferpay basic settings

- Enable Test Mode: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
  - Saferpay eCommerce
     Access to: Payment Page Interface
  - Saferpay Business
     Access to: Payment Page Interface
     Transaction Interface

#### Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. Test API Base URL: These fields already have default values of API base URL.

E.g.: <u>https://test.saferpay.com/api</u>. **Note:** Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.sixpayment-services.com/en/site/e-commerce-developer/integration.htmland https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field. This is applicable only for PaymentPage interface.
- Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:

- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. Payment Page CSS URL: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: <u>https://merchanthost/merchant.css</u>. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. **Description of the order**: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

	🕞 9 👎 0 🕂 New 🗮 English €		Howdy, sfwpadmin 📃 📍
93 Media	AND DESCRIPTION OF THE AND D		
Pages	Live API Base URL	https://www.saferpay.cc The live API base url given by the Saferpay,	
Comments		the one of two is grown by the superpose.	
🥮 WooCommerce	Live Customer ID	24xxxx	
Products		Get your live customer id from Saferpay backend.	
II Analytics	Live Terminal ID	1700000	
🗬 Marketing		Get your terminal id from Saferpay backend. Transactions > Payment.	
🔊 Appearance	Live JSON Username	API_24000x_127x0000x	
🖆 Plugins 🚳	Contraction of the second s	Get your live JSON username from Saferpay backend. Administration > JSON API.	
🕹 Users			
🖋 Tools	Live JSON API password	Get your live JSON API password in Saferpay, Administration > JSON API.	
All in One WP			

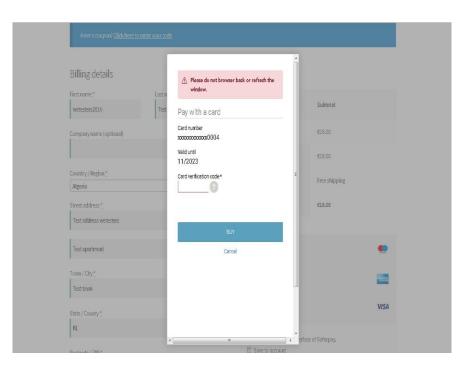
14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to <u>request</u> an offer here. To get access information to live account please follow this <u>link.</u>

- 15. **Payment Page Theme**: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
  - a. Default lightweight responsive theme
  - b. Six
  - c. No Theme

Marketing		
Appearance	Payment Page Theme	No theme
		The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed contr over the layout of the payment page.
🖉 Plugins		
🚢 Users	Allow save card in user profile	Yes V
🖌 Tools		This allows merchant to enable/disable save card option in user profile.
Settings		
General	Force access token generation	Generate access token automatically By enabling this option, "Access-token" is generated automatically. Also, you need the Customerld and Terminalld to be configured for this to work. The generated token will overwrite
Writing		the current token (if present), for the given environment configured.
Reading		
Discussion	Is User required to re-enter his CVC, when using a saved card	Yes, Re-enter CVC 🗸
Media	CVC, when using a saved card	
Permalinks	My account add card template	
Privacy	my account add card template	Sample4 ¥
Saferpay Settings		✓ YES
Installer	Enable Fraud prevention	This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and
		MANUAL_REVIEW. Note: If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.

- 16. Allow save card in user profile: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments. If it is disabled, it will hide the 'Saved Cards' menu as well from the 'My account'
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and Terminalld to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



Screenshot: User prompted to enter CVC again during checkout when "Yes, Reenter CVC "option selected in Saferpay Settings

 My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

20. Enable Fraud Prevention: This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and MANUAL\_REVIEW. If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.

**Note:** Please refer the following link for the initial setup of Fraud Intelligence business in the Saferpay Backoffice

https://docs.saferpay.com/home/features/fraud-intelligence#initial-setup-in-the-saferpaybackoffice

#### JSON API USERNAME AND PASSWORD GENERATION

To create JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.html for more information.

	ЛX	Payment Servi	ices			1 Testuser Username (e	401844001)	C+ Logout
								English +
ħ	Batch Processing	Transactions	Risk Management	Secure Card Data	Settings	Online Support		+
Setti	ngs	JSO	N API basic aut	thentication				
Not	tifications							
Ter	minals	Custo	mer ID: 401844					
Tra	nsaction points							
JSC	ON API basic authentica	ation	The entry has been	saved successfully				×
Pay	ment Page configuration	on	HTTP Header:				_	After saving the settings, base 64 encoded credent
IP p	permissions		Authorization:	Basic QVBJXzQwMT	genF8wnTU3MDY	1Mjphc2Rhc2RhZHdlYXNkM	4SFkZmZzZnNEZ3Nm	will appear here (once or
			The password is no long num 10 logins can be c		aving. Please no	te the password and keep i	it in a safe place.	
		Userni	ame	API_40184	4_28401787			
		Passw	vord 🕲	3			$\rightarrow$	Define a new password
		Descri	iption					
				Save	/	ick to save settings		
		Cr	eate date Usernar	ne	Description			the settings, the basic
		05	.04.2018 17:18 API_401	844_05570652	Webshop 1		authentication c	redentials will appear here.

#### PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce  $\rightarrow$  Settings  $\rightarrow$  Payments.

**Note:** Not all payment will be in your contract so be careful while enabling payment methods.

🔞 🔏 Saferpay test ins	tance 😯 7 📮	0 🕂 New ⊯Eng	lish 🛛						_	Howdy	/, svadmin
🚳 Dashboard	WooCommerc	<u>ce</u> / <u>Settings</u> / Paymen	s				Inbox	Orders	Stock	* Reviews	Notice
🖈 Posts											Help 🔻
🕄 Media			_								
Pages	General F	Products Shipping	Payments	Accounts & Privacy	Emails	Advanced					
Comments	Payment met	thods		-							
👾 WooCommerce 📢	Installed payment	it methods are listed bel	ow and can be sor	ted to control their display	order on the fr	ontend.					
Dashboard		Method			Enabled	Description					
Orders 521 Coupons											
Reports	$\equiv$ $\sim$ $\vee$	Direct bank transf	er			Take payments in person transfer	via BACS. More commor	nly known as d	lirect bank/wi	re Se	et up
Settings											
Status Extensions	= ^ ~	Check payments				Take payments in person test purchases.	via checks. This offline g	ateway can als	so be useful to	Se	et up
WooCommerce						cor parenasca					
Multilingual	= ^ ~	Cash on delivery				Have your customers pay	with cash (or by other m	neans) upon de	elivery.	Se	et up
Products	= ^ ~	PayPal				PayPal Standard redirects	customers to PayPal to	enter their pay	ment	Se	et up
Analytics						information.					
🔊 Appearance	= ^ ×	Saferpay Maestro	– Maestro			Pay with Maestro over the	e interface of Saferoay.III	eerrr		Mar	nage
🖆 Plugins 🜀					-					- Mai	lage
🚢 Users	≡ ^ ∨	Saferpay America	<b>Express</b> – Ame	rican Express English		Pay with over the interfac	e of Saferpay.			Mar	nage
🖋 Tools	= ^ ×	Saferpay VISA – V	SA test			Pay with VISA over the in	terface of Safernay 1				nage
Settings		saletbay stok - v	Set test			, sy war aby over the in	terrace or parerpay. 1			viar	age

#### LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

Dashboard	WooCommerce	g / <u>Settings</u> / Payments				<b>Inbox</b>	Orders	Stock	★ Reviews	Notice
📌 Posts										Help 🔻
<b>9</b> ] Media										
📕 Pages	General Pr	roducts Shipping Payments Acc	counts & Privacy Emails	Advanced						
Comments	Payment meth	hods								
WooCommerce	Installed payment	methods are listed below and can be sorted to	control their display order on the	frontend.						
Dashboard		Method	Enable	d Descri	ption					
Orders 521										
Coupons Reports	= ^ ~	Direct bank transfer		Take p transfe	ayments in person via BACS.	More common	ly known as c	lirect bank/wir	e s	Set up
Settings				transie	21					
Status	= ^ ~	Check payments		Take p	ayments in person via checks	s. This offline ga	ateway can als	so be useful to	S	Set up
Extensions				test pu	urchases.					
WooCommerce Multilingual	= ^ ~	Cash on delivery		Have y	our customers pay with cash	(or by other m	eans) upon de	elivery.	5	iet up
Products									100	
Analytics	= ^ ~	PayPal		inform	I Standard redirects customer nation.	s to PayPal to e	enter their pay	/ment	-	Set up
Appearance										
😰 Plugins 🔞	= ^ ~	Saferpay Maestro - Maestro	C	Pay wi	th Maestro over the interface	of Saferpay.Ille	eerrr		Ma	anage
🛓 Users	= ^ ~	Saferpay American Express – American E	xpress English	Pay wi	th over the interface of Safer	pay.			Ma	anage
🖋 Tools			_							
5 Settings	= ^ ~	Saferpay VISA – VISA test	C	Pay wi	th VISA over the interface of	Saferpay. 1			Ma	anage

#### PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. Enable/Disable: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. **Minimal Order Total**: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- Maximal Order Total: Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

🚯 🗥 Saferpay V2 🔸	😋 9 🛡 0 🕂 New 🗮 English 🕫	,	Howdy, :							
🍪 Dashboard	WooCommerce / Settings / Payn	nents	Inbox							
📌 Posts			moox							
91 Media	General Products Tax	Shipping         Payments         Accounts & Privacy         Emails         Integration         Advanced								
Pages	MOMENTAL ALL DESIGNATION OF THE ALL DESIGNATION									
Comments	WPML AII IMport requires WP AII I	WPML All Import requires WP All Import Pro or Free and WPML Multilingual CMS.								
WooCommerce	Saferpay Maestro 🖻									
Home	Pay with Maestro over the interface o	f Saferpay test.								
Orders (288)	Enable/Disable	✓ Enable Maestro								
Customers										
Coupons	Title	Maestro								
Reports Settings		This controls the title which the user sees during checkout.								
Status		Translations Translations								
Extensions										
WooCommerce Multilingual	Description	Pay with Maestro over the interface of Saferpay test.								
Products		This controls the description which the user sees during checkout.								
Analytics		English								
Marketing										
	Minimal Order Total	0								
Appearance		Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.								
🖆 Plugins 🔇										
📥 Users	Maximal Order Total	0								
2 Tools		Cat have the maximal order total for which this narmont method is available. If it is not to zero, it is shown available								

- Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.
- 7. **Allowed currency**: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpay If it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- *9.* **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

	🔉 9 📮 0 🕂 New 💥 English 🛛		Howdy, sfwp
📮 Media			C.
📕 Pages	WooCommerce / Settings / Payme	nts	Inbox St
Comments		per nere une maximai order totarior which this payment method is available, in it is set to zero, it is always available.	
Comments			
🐖 WooCommerce 📢	Allowed countries	Select	
	1	Aland Islands	
Home		Afghanistan	
Orders (288)		Albania Algeria	
Customers		Angeria American Samoa	
		Andorra	
Coupons		Angola	
Reports		Anguilla	
Settings		Antarctica	
Status		Select payment allowed countries if any specification else leave it free	
Extensions			
	Allowed currency	Select	
WooCommerce Multilingual	Allowed cultericy	Swiss franc (CHF)	
wuuunnguar		Euro (EUR)	
Products		Pound sterling (GBP)	
Ť		United States dollar (USD)	
Analytics			
🐢 Marketing			
🔊 Appearance		v v	
🖆 Plugins 🙆		Select allowed currency if any specification else leave it free	
🗩 Plugins 🍯			
🛓 Users			
Tools کر	Customer Address	Send delivery address	
👌 All-in-One WP		Should the customer address be sent to Saferpay?	
Migration			
If Settings	Pre-Authorizations	Yes 🗸	

10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.

- 11. Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.
- 12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. Note: Auto Capture is not possible if Pre-Authorizations is set to YES

🛞 🖀 Saferpay V2 🔹	🖸 9 🏮 0 🕂 New 💥 English 🥹		Howdy,	sfwpadmin 📃
Home	WooCommerce / <u>Settings</u> / Paym	nents	Inbox	O Store Setup
Orders (288)		It extends the validity of an authorization to up to bulleays.		
Customers				
Coupons	Customer confirmation email	Yes 🗸		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions		Should Saferpay display a field requesting the card holder name on their page?		
WooCommerce Multilingual		i Shuuu Salei pay uspay a neu requesing ole calu nouer name on olen page:		
Products	Capturing	Manual Capture 🗸		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?		
🏟 Marketing				
	Authorization Method	Widget Authorization		
✗ Appearance		Select the authorization method to use for processing this payment method.		
🖆 Plugins 🚳				

- 13. **Authorization Method**: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

			^		
Billing details		Please do not browser back or refresh the window.			
First name *	Last n Test	Pay with a card		Subtotal	
Company name (optional)		Card number *		€18.00	
		This input is required. Valid until *		€18.00	
Country / Region *		Owner name *	E	Free shipping	
Street address		Card verification code	- 11	€18.00	
Test address wetesters		0			
Test apartment			. 8		
Town / City *		BUY			
Test town		Cancel			
State / County *			- 18		VISA

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

🔊 Appearance	Card Form - Holder Name	Mandatory	~
🛓 Users		Should Saferpay display a field requesting	ng the card holder name on their page?
🖋 Tools			
👪 Settings	Authorization Method	Widget Authorization	~
🕰 WP Mail SMTP		Select the authorization method to use fi	for processing this payment method.
WP Security	Is Save Card Available?	Active	~
Q Translations			to select from a credit card previously stored. The sensitive data is stored by Saferpay.
Q WPML			
Collapse menu	Save changes		

# SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

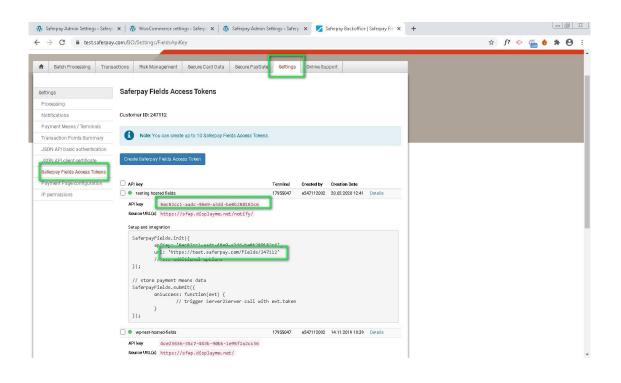
# Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.



**Note:** From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring Customerld and Terminalld (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

**Css URL(s):** You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information

🚯 📸 Saferpay 📀 1	12 🛡 0 🕂 New 🗮 English 3					
👐 WooCommerce 🧹	Payments					
Home						
Orders 🔢		Georgian Iari (GEL) Hong Kong dollar (HKD)				
Customers	SAFERPAY CREDIT CARD ADDITIONAL SETTINGS	Croatian kuna (HRK)				
Coupons	ADDITIONAL SETTINGS	Hungarian forint (HUF) Indonesian rupiah (IDR)				
Reports		Select allowed currency if any specification else leave it free				
Settings						
Status	Saferpay Fields Access Token	4ce23636-35c7-443b-90bb-1e95f2a2cc36				
Extensions		You can create this from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.				
WooCommerce Multilingual						
Products	Saferpay Fields API-URL	https://test.saferpay.com/Fields/247112				
Analytics		Contains the API-UrI, to define, where to post the data and initialize the Saferpay Fields. Test Environment urI: "https://test.saferpay.com/Fields/[YOUR CUSTOMERID]" Live Environment urI: "https://www.saferpay.com/Fields/[YC				
🜪 Marketing						
🔊 Appearance	Test JS-Library-URL	https://test.saferpay.com/Fields/lib/1.2/saferpay-fields.js				
🖌 Plugins 👩	Css URL(s)	0				
🕹 Users		You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled.				
🗲 Tools		• • • • • • • • • • • • • • • • • • • •				

**Credit Card Theme:** Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

**Is Save Card Available?** Here admin can set **Active** or **Inactive** status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.

we Dashboard	monocommence / example / rajin	Into	0
🖈 Posts	Allowed payment methods	Select	1
9 Media		Visa MasterCard	
Pages		Maestro	
		American Express Diners Club	
Comments		Bancontact	
WooCommerce		JCB	
Home		Select allowed payment methods if any specification else leave it free	
Orders (285)			
Customers	Customer Address	No	
Coupons	Customer Address		
Reports		Should the customer address be sent to Saferpay?	
Settings			
Status	Capturing	Manual Capture 🗸	
Extensions		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?	
WooCommerce Multilingual	Authorization Method		
Products	Autionzation Method	Widget Authorization V	
Analytics	Credit Card Theme	Sample 4	
🖗 Marketing		The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configu	
🔊 Appearance		The backeting of sate pay allows the definition of deglicitate configurations. This new contains the name of such a configuration name. The configuration that the detailed control over the layout of the credit card field.	
🖌 Plugins 🙆	Is Save Card Available?		
🚣 Users	IS Save Card Available?	Active ~	
🖉 Tools	Windows Explorer	The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.	

#### SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer		Inbox	O Store Setup		
Orders (285)		=	ABN AMRO	ABNANL2A		
Customers		=	ASN Bank	ASNBNL21		
Coupons Reports		=	bung	BUNQNL2A		
Settings		=	Handelsbanken	HANDNL2A		
Status		=	ING	INGBNL2A		
Extensions		=	Knab	KNABNL2H		
WooCommerce		=	Moneyou	MOYONL21		
Multilingual		=	Rabobank	RABONL2U		
Products		=	RegioBank	RBRBNL21		
Analytics		=	SNS	SNSBNL2A		
🐢 Marketing		=	Triodos Bank	TRIONL2U		
<u>~</u> .		=	Van Lanschot	FVLBNL22		
Appearance		+ Ad	d account Remove selected account(s)			
🖆 Plugins 🖪		- Au	Remove selected accomits)			
📥 Users						
🖋 Tools	Test Account details:		Bank name	IssserID		
All-in-One WP Migration		=	Test Bank 1	0091		
- Settings		=	Test Bank 2	0092		
🕰 WP Mail SMTP		+ Ad	d account Remove selected account(s)			

Saferpay iDeal additional settings.

## SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

Self service									
	Provider		Payment Page						
<b>€</b> Pay	Apple Pay			Enabled					
Klarna.	Klarna			Disabled	Configure				
Klarna.	Klarna Simulator			Disabled	Configure				

**Important:** We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.

Klarna: Configure	×
Pay now. Pay later. Financing.	
User	YOUR KLARNA USER
Password	••••••
Environment	Testing
Countries	Austria
	Belgium
	Denmark
	Finland
	Germany
	Netherlands
	Norway
	Spain
	Sweden
	Switzerland
	United Kingdom
Saferpay Integration Guide Klarna	
	Save

*Note*: Send Klarna attachment data to API: By enabling this option, Klarna offers the option, to send additional data points, alongside each order. These data points are then used for additional analysis, like a risk-check on the Klarna side.

📌 Posts	Allowed countries	Austrie
9] Media		Relgium
Pages		Denmark Finland
Comments		France Germany
🖾 Email Log		Italy Netherlands
IP Redirection		Norway Spain 👻
WeoCommerce		Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klarna wont display
Home	L	
Orders (1,125)	Customer Address	Send billing address
Subscriptions		Should the customer address be sent to Saferpay?
Customers		
Reports	Capturing	Auto Capture V
Settings		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
Status		
Extensions	Customer confirmation email	
WooCommerce	customer commation email	Yes v
Multilingual		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)
Products		
Analytics	Send Klarna attachment data to API	No v
🐢 Marketing	WAIT	Klama offers the option, to send additional data-points, alongside each order. These data-points are then used for additional analysis, like a risk-check on Klama side.

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

🔞 🚓 My Sites 👩	SFWP201-php8 📀 2 📮 0 🕂	New Q KEnglish O Suppling Payments Accounts a Privacy Emails Integration Advanced Subscriptions
🚳 Dashboard	Tax options   Standard rates   My r	new tax class rates   Reduced rate rates   Zero rate rates
📌 Posts	Tax options	
<b>9</b> Media		
📕 Pages	Prices entered with tax	Yes, I will enter prices inclusive of tax
Comments		No, I will enter prices exclusive of tax
🖾 Email Log		
woo Woo Commerce	Calculate tax based on	Customer shipping address
Home	Shipping tax class	Shipping tax class based on cart items
Orders 614		
Subscriptions	Rounding	Round tax at subtotal level, instead of rounding per line
Customers		
Coupons	Additional tax classes	My new tax class
Reports		Reduced rate Zero rate
Settings		
Status Extensions	Display prices in the shop	Excluding tax 🗸
WooCommerce		
Multilingual	Display prices during cart and	Excluding tax V
Products	checkout	
Analytics	Price display suffix	• N/A
🐢 Marketing		
🔊 Appearance	Display tax totals	Itemized ~
🕼 Plugins		
🚢 Users	Save changes	

WooCommerce Tax settings should be like this for Klarna.

**Attention:** We have some limitations with Klarna payments, in order to work Klarna payments properly, any of the values (product price, tax etc.) shouldn't have decimal points.

#### The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/maestro</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- https://docs.saferpay.com/home/integration-guide/payment-methods/americanexpress
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/jcb</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/china-unionpay
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcard-and-postfinance</u>
- Masterpass Refer Masterpass is a Wallet-Solution introduced by Mastercard.
   Please refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/masterpass">https://docs.saferpay.com/home/integration-guide/payment-methods/masterpass</a>
- TWINT Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/twint">https://docs.saferpay.com/home/integration-guide/payment-methods/twint</a>
- PayPal Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/paypal">https://docs.saferpay.com/home/integration-guide/payment-methods/paypal</a>
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna</u>
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/klarnapayments</u>
- **eps** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eps</u>
- paydirekt Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt">https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt</a>
- iDeal Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/ideal</u>
- SEPA ELV Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit">https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit</a>

- **ePrzelewy** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact">https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact</a>
- Apple Pay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/applepay">https://docs.saferpay.com/home/integration-guide/payment-methods/applepay</a>
- Alipay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1">https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1</a>
- Crypto Payments Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments">https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments</a>

**Note:** For ALIPAY and TWINT there some issues with the test simulator, like order getting successful even if we terminate the payment process or by default order may get successful after some time.

# SAFERPAY FEATURES

## DESIGN CUSTOMIZATION

If you want to customize the default design of the Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling options can be used over the following methods.
  - Payment page
  - Transaction Interface
  - Alias Insert

**Note**: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer to <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

- Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.
- Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

<u>Note:</u> If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

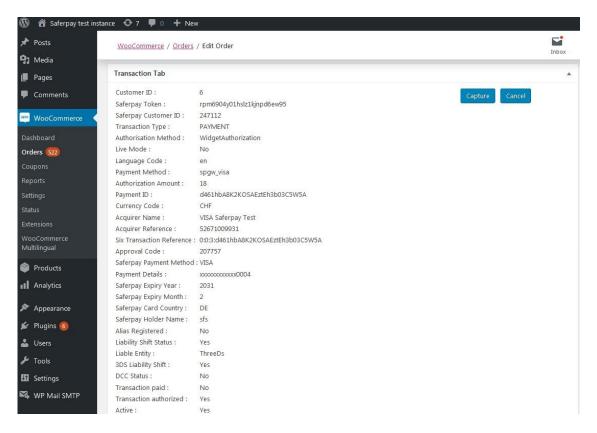
# ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce  $\rightarrow$  Orders. Here you can view the list of all orders available.

🚯 💣 Saferpay test inst	ance 😯 7	🛡 0 🕂 New											Howd	ly, svadmin 📗
🖚 Dashboard	WooCo	ommerce / Orders								Inbox	Orders	Stock	Reviews	Notices
📌 Posts												Screen Op	tions 🔻	Help 🔻
9] Media	Order	S Add order												
Pages	All (1,605)	Processing (522)	On hold (338)	Completed (5)	Cancel	led (416)	Refunded (203)	Failed	J (121)				Sea	arch orders
Comments	Bulk Acti	ons	Apply	All dates	•	Show al	l currencies	•	Filter by registered customer	Filter	1,605 items	x x	1 of 8	1 > »
WWOOCommerce		Order					Date		Status					Total
Orders (522)		#6493 Madhav Tes	t			•	2 hours ago		On hold					CHF18.00
Coupons Reports		#6491 Madhav Tes	t			Ŧ	2 hours ago		Cancelled					CHF18.00
Settings Status		#6485 Madhav Tes	t			•	4 hours ago		Processing					CHF45.00
Extensions WooCommerce Multilingual		#6482 Madhav Tes	t			•	4 hours ago		Cancelled					CHF45.00
Products		#6379 Madhav Tes	t			•	Dec 13, 2019		On hold					CHF55.00
Analytics		#6376 Madhav Tes	t			•	Dec 13, 2019		Cancelled					CHF55.00
<ul> <li>Appearance</li> <li>Plugins 6</li> </ul>		#6374 Madhav Tes	t			•	Dec 13, 2019		Cancelled					CHF55.00
🕹 Users		#6337 Madhav Tes	t			•	Dec 12, 2019		On hold					CHF55.00
<ul><li>Tools</li><li>Settings</li></ul>		#6301 Dinner Test				•	Dec 11, 2019		Processing					CHF45.00

#### LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details Under each order, transaction details are displayed in transaction tab



### TRANSACTION DETAILS

## CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", the merchant doesn't need to do anything from the WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", the merchant will have the option to Capture or Cancel transactions. If we click Capture, the transaction will be captured.

For orders containing only digital products if payment is successful then the status of that order will be "Completed"

## CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of order prevents any future change from being made to it. If we click CANCEL, the transaction will be cancelled.

sts	WooCommerce / Orders	2 / Edit Order	
edia			Int
ges	Transaction Tab		
omments	Customer ID :	6	Capture Cancel
	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	capture
ooCommerce	Saferpay Customer ID :	247112	-
oocommerce	Transaction Type :	PAYMENT	
oard	Authorisation Method :	WidgetAuthorization	
522	Live Mode :	No	
	Language Code :	en	
ns	Payment Method :	spgw_visa	
	Authorization Amount :	18	
	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A	
	Currency Code :	CHF	
	Acquirer Name :	VISA Saferpay Test	
	Acquirer Reference :	52671009931	
ommerce	weighter a record of the contract of the second sec	: 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A	
ngual	Approval Code :	207757	
	Saferpay Payment Method	I : VISA	
oducts	Payment Details :	000000000000000000000000000000000000000	
alytics	Saferpay Expiry Year :	2031	
	Saferpay Expiry Month :	2	
pearance	Saferpay Card Country :	DE	
	Saferpay Holder Name :	sfs	
ugins 🔞	Alias Registered :	No	
ers	Liability Shift Status :	Yes	
	Liable Entity :	ThreeDs	
ols	3DS Liability Shift :	Yes	
ttings	DCC Status :	No	
ttings	Transaction paid :	No	
P Mail SMTP	Transaction authorized :	Yes	

Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

🚯 🔏 Saferpay test instan	ice 😋 7 👎 0 🕂 Ne	V.					Howdy, s
Comments	WooCommerce / Orders	/ Edit Order		Inbe	Orders	Stock	* Reviews
WooCommerce	Saferpay Card Country :	DE					
	Saferpay Holder Name :	sfs					
Dashboard	Alias Registered :	No					
Orders 523	Liability Shift Status :	Yes					
Coupons	Liable Entity :	ThreeDs					
Reports	3DS Liability Shift :	Yes					
17.1	DCC Status :	No					
Settings	Transaction paid :	Yes					
Status	Transaction authorized :	Yes					
Extensions	Active :	Yes					
WooCommerce	Capture Id :	d461hbA8K2KOSAEztEh3b03C5W5A					
Multilingual	Captured Amount :	18					
Products	History Tab						
Analytics	Thistory Tab						
Thay is	# Transaction Status Tra	nsaction Date					
✗ Appearance	1 INITIALIZE 2019	-12-16 09:09:20					
	2 AUTHORIZED 2019	-12-16 09:10:16					
😰 Plugins 🜀	3 CAPTURED 2019	-12-16 12:15:37					
🕹 Users							
🖋 Tools	Downloadable product pe	rmissions 🛛					
Ef Settings							
	Search for a downloadabl	grant Grant	access				
WP Mail SMTP							
🖾 WP Mail Log	Payment Gateway Respor	se					
Q WPML	2						
Ca WHINL	Array						
Collapse menu	[IFRAMEINITIALIZE] => :	rray					
	[ResponseNeader	1 =5 10020					

### TRANSACTION STATUS UNDER HISTORY TAB

## **REFUND PAYMENT**

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

🕅 🔏 Saferpay test instanc	ce 🔂 7 🗭 0 🕂 Ne	w					Howdy,	svadmin
Comments	WooCommerce / Orders	/ Edit Order		<b>Inbox</b>	Orders	Stock	* Reviews	Notice
👳 WooCommerce 🧹	Belt		CHF55.00 × 1 CHF55	5.00	Payme	ent was on-ho	ld due to delay	ed
ashboard	SKU: woo-be	It			captur	e.		
rders 524					Decemi	ber 13, 2019 at 5	5:10 pm Delete no	te
upons	Free shippin	-	CHF0	0.00				
ports	Items: Belt :		chro		Add not	0		
itings					Add Hot			
atus								/
tensions			Shipping:	CHF0.00				
ooCommerce			Total:	CHF55.00	Private	e note	• Add	
ultilingual								
Products	Refund		This order is no la	onger editable.				
Analytics								
Appearance	Custom Fields			v				
Plugins 6								
Users	Transaction Tab							
Tools	Customer ID :	6						
	Saferpay Token :	ha26yxqib5mq3hzyz79eisubp						
Settings	Saferpay Customer ID :	247112						
WP Mail SMTP	Transaction Type :	PAYMENT						
	Authorisation Method :	WidgetAuthorization						
WP Mail Log	Live Mode : Language Code :	No en						
WPML	Payment Method :	spgw_myone						
	Authorization Amount :	55						
Collapse menu	Payment ID :	4Sp4IfA3p0j9UAY2U3IIbK1I0EpA						
and the second	Curronau Cada :	che che						

#### SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

	ce 😋 7 🗭 0 🕂 New						Howdy, s	vadmin 🔝
9 Media	WooCommerce / Orders / Edit Order			<b></b>	F	Ê	*	Ŵ
Pages				Inbox	Orders	Stock	Reviews	Notices
Comments		Phone:					d from Pending	
www WooCommerce		7853732837253				nt to On hold		
Dashboard					Decemb	ier 16, 2019 at 1	40 pm Delete note	
Orders 524	Item	Click on item to be	Cost Qty	Total			l: Beanie (woo-	
Coupons	Beanie	refunded	CHF18.00 × 1	CHF18.00		) 41→40		
Reports	SKU: woo-beanie		1 🕏	18	Decemb	ier 16, 2019 at 1	:40 pm Delete note	
Settings							ld due to delaye	d
Status Extensions	Free shipping			CHF0.00	capture	e.		
WooCommerce	Items: Beanie × 1			0	Decemb	er 16. 2019 at 1	:40 pm Delete note	
Multilingual								
Products			Restock refunded items:		Add note	e 😡		
Analytics			Amount already refunded:	-CHF0.00				
🔊 Appearance		Refund amount displayed	Total available to refund:	CHF18.00				
🖌 Plugins 🔞			Refund amount:	18.00	Private	note	• Add	
Lusers			Reason for refund (optional):					
F Tools	Cancel	Refund CHF18.00 r	nanually Refund CHF18.0	0 via Saferpay VISA				
Settings								
WP Mail SMTP	Custom Fields							
	Custom ricitas			•				
🔛 WP Mail Log	Transaction Tab			*				
Q WPML	Customer ID : 6							

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.

🔞 🔏 Saferpay test instanc	xe 🔂 7 🛡 0 🕂 New	sfwp.dev.displayme.net says				Howdy, sv	admin 🔝
Comments	<u>WooCommerce</u> / <u>Orders</u> / Edit Orde	Are you sure you wish to process this undone.	s refund? This action cannot be	En <b>r</b> ex		ock Reviews	Notices
WooCommerce  Dashboard	Item		OK Cancel	Total	Stock levels r beanie) 41→4	educed: Beanie (woo- 40	
Orders 524	Beanie SKU: woo-beanie		CHF18.00 × 1 1	CHF18.00 18	December 16.2	019 at 1:40 pm <mark>Delete note</mark>	
Coupons Reports Settings Status	Free shipping Items: Beanie × 1			CHF0.00	capture.	on-hold due to delayed	50
Extensions WooCommerce Multilingual			Restock refunded items: Amount already refunded:	-CHF0.00	Add note 🛛 🛛 🚱		
Products			Total available to refund:	CHF18.00			
Analytics			Refund amount:	18.00	Private note	▼ Add	
🔊 Appearance			Reason for refund (optional):				
😰 Plugins 🚳	Cancel	Refund CH	IF18.00 manually Refund CHF18.00	) via Saferpay VISA			
🕹 Users							
Settings	Custom Fields		While clicking Refund CHF 1 Saferpay VISA ,confirmation				
WP Mail SMTP	Transaction Tab		displayed.				
🖾 WP Mail Log	Customer ID : 6 Saferpay Token : rpm6904	y01hslz1kjnpd6ew95					
WPML     Collapse menu	Saferpay Customer ID : 247112 Transaction Type : PAYMEN Authorisation Method : WidgetA	r uthorization					

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

🔞 📸 Saferpay test instanc	e 😋 7 👎 0 🕂 New							Howdy,	svadmin 🗾
Dashboard	WooCommerce / Orders / Edit Order				<b>Inbox</b>	Orders	Stock	* Reviews	Notices
<ul> <li>✤ Posts</li> <li>✿ Media</li> <li>● Pages</li> </ul>	Date created: 2019-12-16 @ 13 : 39 Status.	Madhav Test dsd dsdd gigyty Yu gjghjg hj	Madhav Test Test House Test apartment Test Green Ship add changed			Order n		d from Process	
Comments WooCommerce Dashboard Orders 923	Refunded * Customer: <u>Profile - View other orders -</u> madhav (#6 - madhav@yopmail.com) × *	90905 Cibrolar Email address: madhav@yopmail.com Phone: 7853722837253	909090 Greenland			Refund Decemb Item #1	ed. er <u>18, 2019 at 1</u> 17 stock incre	1:09 am <u>Delete no</u> ased from 40 t	o 41.
Coupons Reports Settings Status Extensions WooCommerce Multilingual	Item Beanie SKU: woo-beanie		Cost Qty CHF18.00 × 1 5-1	Total CHF18.00 5 -CHF18.00		83lr5fA Refund Reason	ed: 18 CHF for refund:	13fA6d5AWQb 1:09 am <mark>Delete no</mark>	
Products	Free shipping Items: Beanie × 1			CHF0.00		Order s Process	sing.	om saferpay. d from On hold <u>45 pm Delete not</u>	
<ul> <li>Appearance</li> <li>Plugins 6</li> <li>Users</li> <li>Tools</li> <li>Settings</li> </ul>	Refund #6581 - December 18, 2019,	11:09 am by <u>syadmin</u>	Shipping		0.00	paymer Recemb Stock le	nt to On hold er 16, 2019 at 1:	d from Pending 40 pm <u>Delete not</u> I: Beanie (woo-	te

Order notes are available on right side for each order. From here admin can track order details.

C 🔒 sfwp	.displayme.net/notify/wp-admin/post.php?post=2	064&action=edit		☆ f? # 🍫 🏤 💩 🛛 😝 🗄
ipe Test 🛛 📀	5 🛡 0 🕂 New			Howdy, admin 📃
	Date created: 2020-01-16 @ 02 : 49 Status:	John Pay Test dgdfgdf hfghfghgf	Fiza H Test Test app1 Town test	Order notes
nts og mmerce	Refunded   Customer: <u>Profile - View other orders</u> Union Pay (#19 - union@yopmail.com) × *	676576 Åland Islands	yuyu S46546 American Samoa Order notes	Order status changed from Processing to Refunded. January 16, 2020 at 930 cm Decte note Saferpay Refund ID GW03CSAp440rtAE6AM2AbjxUnvUA – Refunded: 360 CHF
	Item           Beanie           SKU: woo-beanie		Cost Qty Total CHF180.00 × 2 CHF360.00 ت -2 ت -CHF360.00	Reason for refund: Innuery 16, 2020 at 930 om Deete note Payment received from saferpay, Order status changed from On hold to Processing.
rce s	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 pm <u>Delete note</u> Payment was on-hold due to delayed capture.
ance	Refund #2080 - January 16, 2020, 9;	30 pm by admin	-CHF360.00	January 16, 2020 at 336 am <u>Delete note</u> Payment authorization rejected by
•			Shipping: CHF0.0 Total: <del>CHF360:09 <u>CHF0.0</u> Refunded: -CHF360.00</del>	saferpay. Order status changed from Pending payment to On hold.
menu			• This order is no longer editable	Add asta

### ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings '**Is Save Card** 

**Available?**' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

🔞 Checkout – Saferpay test ir	nstan 🗙 🕂			
(←) → C <sup>2</sup>	🛛 🔒 https://sfwp.displayme.net/checkout/			III\ 🗊 🛎 🚽
	Country / Region *	Subtotal	€36.00	A
	India v	Shipping	Free shipping	
	Street address 🕺	Total	€36.00	
	test			
	test	Maestro	-	
	Town / City_ 1234	American Express		E
	State / County *	• VISA	VISA	
	Kamataka   Postcode / ZIP *	Pay with VISA over the interfac	e of Saferpay.	
	12133 Phone *	You can choose from saved ca -Select card-	rds	
	1213232442	MasterCard	-	
	Email address *	Diners Club	Pointer	
	test@yopmail.com			
	Ship to a different address?	Bancontact		

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

Dashboard	Ð	Add Card					Search
Orders	ŵ	Card Number					
		0000 0000 0000 0000	I				Q Search
Downloads		Holder Name		Expiration		Cvc	
Addresses	龠	Cardholders		MM/YYYY		000	Recent Posts
Saved Cards	B	Add Card					Recent Comments
Logout	Đ	Saved Cards					<u>A WordPress Commenter on Helle</u>
		Card Number	Card Type	•	Action	5	world!
		20000 20000 20000 0004	VISA				Archives

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number - Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

### **ERROR LOGS**

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

Saferpay test instan Comments	nce 🏴 0 🕂 New			н	lowdy, Shop I	vlanager 🔃
	WaaCammerce / Orders / Edit Order		Inbox	<b>D</b> rders	Stock	* Reviews
🤲 WooCommerce 🗸	Active : No					
Dashboard						
Orders (112)	History Tab					
oupons	# Transaction Status Transaction Date					
Customers	1 INITIALIZE 2020-08-14 11:28:21					
Reports Settings	2 FAILED 2020-08-14 11:28:49					
Status						
Extensions	Error Response Tab	*				
WooCommerce Multilingual	Error Code: 1051 Saferpay Response error code : 402 error message - Jeymnent Required					
Products	API Error Response: 3DS_AUTHENTICATION_FAILED API Error Message : 3D-Secure authentication failed					
Analytics						
Appearance	Downloadable product permissions @	*				
🔓 Users	Search for a downloadable product Grant access					
Tools 🥰						
Settings	Payment Gateway Response					
🖏 WP Mail SMTP	heray					
WP Security	( [ITRAMEINITIALIZE] => htray					
Translations	( [ResponseHeader] => Array					
·	(SpecVersion) => 1.16 [RequeseDid] => 8e07b6fe-e644-42cd-827f=2e017f250m2m					
Q WPML	) [baddesorg] -> oesinare ende arra oriz recritroorre					
Collapse menu	[Tokan] => ewek?es2jsz2dy30301s4a5u [Engiamien] => 2020-00-14T14;34;40.157+02:00					

# **RECURRING PAYMENT MODULE**

## COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have implemented Saferpay WooCommerce Gateway to be compatible with the WooCommerce Subscription (<u>https://woocommerce.com/products/woocommerce-subscriptions/</u>) plugin version **3.1.6**. After installing the Saferpay and WooCommerce Subscription plugin, you can filter the recurring supported payment methods from Saferpay general settings. Only the selected payment methods will be listed on the checkout page for subscription orders.

## CONFIGURATIONS FOR RECURRING MODULE

<ul><li>Tools</li><li>Settings</li></ul>	Recurring payment settings	5
General	Recurring SCA challenge for PSD2 Compliance	Yes 🗸
Writing	PSD2 Compliance	We highly recommend you to force SCA during an initial transaction, for Recurring Payments.
Reading		
Discussion	Recurring supported payment methods	MasterCard
Media	methous	American Express Diners Club
Permalinks		JCB
Privacy		MyOne SEPA ELV
Saferpay Settings		PostFinance Card
increase maximum	-	Twint Apple Pay
Upload File Size		Credit Card
🕰 WP Mail SMTP		
💼 Wordfence 📀	Save Changes	

1. Recurring SCA challenge for PSD2 Compliance

Saferpay module is compatible with WooCommerce Subscription plugin. This field is applicable only for orders with subscription products. It ensures the PSD2 compliance of the recurring payments done through Saferpay while WooCommerce Subscription plugin is enabled.

2. Recurring supported payment methods.

If your customer adds any subscription to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. MYONE
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available
- 11. POSTFINANCE CARD Payment possible only if there is already saved card data available

The renewal subscription orders are created through WooCommerce subscriptions cron. A new subscription order is placed when the scheduled time arrives. If the subscription payment fails, then the subscription gets on-hold and future renewal process not works until the subscription status changed to Active. Merchant can cancel the subscription if requires. During this time the customer is notified with an e-mail, for him/her to go through the process again that is, to reactivate subscription (via my-account) by paying the amount. The payment details are saved in the Saferpay and Wordpress backend provides list of child orders associated with each subscription.

WooCommerce	Search for a download	able product	Grant access		
Orders 11 98	Related Orders				~ ~ .
Customers	Order Number	Relationship	Date	Status	Tota
oupons	#3836	Renewal Order	.1.day.ago	Processing	CHF21.4
eports ettings	<u>#3611</u>	Renewal Order	2.days.ago.	Processing	CHF21.44
itus	<u>#3458</u>	Renewal Order	2.days.ago	Processing	CHF21.4
ctensions looCommerce	#3457	Subscription	2.days.ago.	Active	CHF21.40 / da
lultilingual	#3456	Parent Order	2.days.ago	Processing	CHF21.4

## LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. Checkout with zero amount. (e.g. Free trial and zero signup fee) : The actual supported payment methods for this condition are Credit Cards, Twint and Postcard. But we ignored the methods Twint and Postcard because they can do recurring ONLY via Alias and Authorize Direct. While doing the zero payment normally, we are actually saving the card instead of the processing the payment, so it would be difficult to implement it for Twint and Postcard. So currently Credit Cards only supports the zero payment.

2. In Apple Pay 'pay by wallet' option, it is possible to checkout subscription product with some cards which does not support recurring payments. E.g. Maestro- even if checkout is possible actual subscription and related features may not work here as Maestro does not support recurring payments.

3. In Saferpay back-office normally when an auto renewal is triggered, it creates an order as a child of the first order. But the case is different for manual renewal, when a user does the manual renewal through checkout, that order will be created as a completely new order and there won't be a relation between previous orders under the same subscription. But in WordPress each auto and manual renewals will be placed under the initial parent order itself. 4. Saferpay WooCommerce Gateway does not support the following features of WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API itself does not provide any support for payment method change, because they need to re-initiate the whole process to implement this. So we also have some limitations to do this.

## STRING TRANSLATION USING WPML

If translations are not available after updating the plugin to latest version, you need to import the .po file again. .po files can be found inside the plugin folder under

"saferpay\_woocommerce\_gateway/languages/ Woocommerce-gateway-saferpay-de.po".

🝈 🗥 My Sites 🔗	SFWP201-php8 📀 2 📕 0 🕂 New 🧟		Howdy, sfwpad
💌 Email Log	WPML can keep track of where strings are used on the public pages. Activating this feature will enable the 'view	Import	-
WooCommerce	in page' functionality and make translation easier.		
Products	Track where strings appear on the site Performance considerations *	.po file: Choose File Woocommeerpay-de.po	
Analytics	Highlight color for strings	✓ Also create translations according to the .po file German ∨	
Marketing	Select Color	Select what the strings are for: Woocommerce-gateway-saferpay V	
🔊 Appearance	Apply	Submit	
🖌 Plugins		Export strings into .po/.pot file	
📥 Users	✓ Remove strings by domain	Select domain: Woocommerce-gateway-saferpay (477) 🗸	
🗲 Tools	<ul> <li>Remove surings by domain</li> </ul>	Also include translations	
🔚 Settings	Clean up the String Translation table by removing untranslated strings by domain.	Submit	
🕰 WP Mail SMTP	Remove strings		
Q WPML			
Translation Management	✓ Auto register strings for translation	✓ More options	
Languages	Look for strings while pages are rendered	Translating users of types: none edit	
Theme and plugins localization	* This feature is only intended for sites that are in development. It will significantly slow down the site, but help you find strings that WPML cannot detect in the PHP code.	Apply	
Translations			
Media Translation			
WP Menus Sync			
String Translation	Translate texts in admin screens »		

# SAFERPAY PAYMENT API SPEC VERSION UPDATES

### 1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page
- Added Klarna Payments support for Italy and France
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- EPS Refunds supported
- Removed Bonus Card payment
- Saferpay Fields Access Token generation via REST API

#### 1.24 to 1.25

- Pre-authorizations for additional brands(amex,diners,jcb)
- SuccessNotifyUrl and FailNotifyUrl in PaymentPage/Initialize.
- WL Crypto Payments refund.
- Added notification URLs in Transaction/Initialize.
- Update Saferpay fields JS url.
- Klarna Payments: Support for Extended Merchant Data.
- Management API:

• Only those payment methods that are enabled in Saferpay backoffice are available at webshop backend.

• New payment logos.