WORLDLINE MM



User guide Saferpay Plugin for WooCommerce

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ABOUT DOCUMENT

Version No.	Prepared by	Version Changes	Date
V1.0.0	Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Prepared initial document version	18.08.2020
V1.0.1	Hakkim P Ahammed, PIT Solutions Pvt Ltd	Reviewed and updated	19-08-2020
V1.0.2	Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	Updated with new features 3DS popup for iFrame and Saferpay (Hosted) Fields, iDeal Pre-selection for bank account, My Account Add card section modification, CVC modification for saved cards.	28-10-2020
V1.0.3	Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	WordPress compatible version updated	14-12-2020
V1.0.4	Preethi S, Hakkim P Ahammed & Aswathy	Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save	11-01-2021

	PG, PIT Solutions Pvt Ltd	card in checkout using Saferpay Fields.	
V1.0.5	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status.	01-04-2021
V1.0.6	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.1 and WooCommerce 5.2.2 compatible version updated.	08-06-2021
V1.0.7	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.2 and WooCommerce 5.3 compatible version updated.	15-06-2021
V1.0.8	Hakkim P Ahammed, Sherin Mathew	*WooCommerce 5.3.1 compatible version updated. * WL Crypto payments.	09-08-2021

	&Aswathy PG, PIT Solutions Pvt Ltd	 * New countries for Klarna Payments * New currencies for 	
		SOFORT	
		* EPS Refund support	
		* Removed Bonus card	
		* Saferpay Fields Access Token generation via REST API	
V1.0.9	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT	WordPress 5.8.1 and WooCommerce Subscription 3.1.3 compatible version updated.	16-09-2021
	Solutions Pvt Ltd	Soft decline mail on checkout	
		Bug regarding unit price calculation in Klarna	
		3DS popup window for save card via my-account.	
V1.1.0	Saferpay Integration team & Sherin Mathew	User manual template and logo updated.	22-10-2021
V1.1.1	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.8.2, WooCommerce 5.9.0 and WooCommerce Subscription 3.1.6 compatible version updated.	17-12-2021
		PHP 8 compatibility.	
		Multisite compatibility.	
		JSON API 1.25 Spec version update.	

V1.1.2	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WooCommerce 6.0.0 compatible version updated. Plugin auto update notification link. Fraud intelligence business support.	31-12-2021
V1.1.3	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 5.9 WooCommerce 6.2.0 compatible version updated. Info message regarding checkout total if klarna payment method is selected. Additional settings to manage Klarna attachment data.	21-02-2022
V1.1.4	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 5.9.3 WooCommerce 6.3.1 compatible version updated. Fixed a script error. Updated description for merchant notification email.	12-04-2022
V1.1.5	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 6.0 WooCommerce 6.5.1 compatible version updated. Fixed a script error. Fixed CSS issues in the popup display Hided Saved Cards menu in My Account page if "Allow save card in user profile" is set to No Added support for French translation(wpml)	20-06-2022 t

V1.1.6 Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd

Wordpress 6.0.1 WooCommerce 6.7.0 and WooCommerce Subscription 4.4.0 compatible version updated. 12-08-2022

ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.

ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

- 7. JCB
- 8. SEPA ELV
- 9. MYONE
- 10.MASTERPASS
- **11.UNIONPAY**
- 12. PAYPAL
- 13.TWINT
- 14. PAYDIREKT
- 15. IDEAL
- 16.EPRZELEWY
- 17. POSTFINANCECARD
- **18. POSTFINANCE EFINANCE**
- **19.APPLEPAY**
- 20. ALIPAY
- 21.CREDITCARD (SAFERPAY FIELDS)
- 22. KLARNA PAYMENTS
- 23.EPS
- 24. SOFORT
- 25. WL CRYPTO PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (6.0.1) and WooCommerce (6.7.0) plugin.
- License for Saferpay.

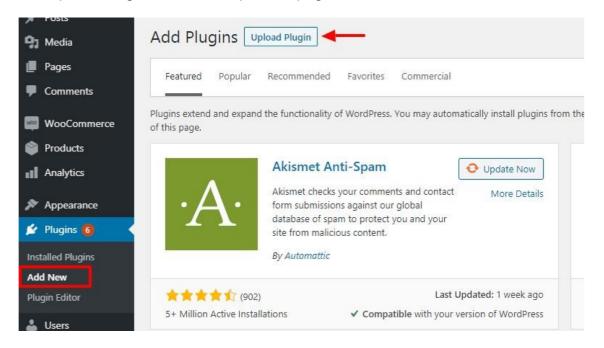
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

INSTALLATION

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.

Add Plugins Upload Plugin					
	If you have a plugin in	a .zip format, you may	install it by uploadi	ng it here.	
	Choose Fil	e No file chosen	Install Now		

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.

*	Posts				
9]	Media	Installing Plugin from uploaded file: saferpay_woocommerce_gateway.zip			
۲	Pages	unpacking the package			
Ţ	Comments		Installing the plugin		
() () () () () () () () () () () () () (WooCommerce Plugin installed successfully. Products Return to Plugin Installer				
, ul	Analytics	U	Increase Maximum Opioad File Size Settings Deactivate	Increase maximum upioad nie size with one citot. Version 2.0.4 By Imagify View details Support	Enable auto-updates
	Marketing Appearance	0	Saferpay Woocommerce Gateway Activate Delete	Saferpay Woocommerce Gateway Version 2.0.0 By PITSOLUTIONS Visit plugin site	
	Plugins 🕢 🔹		Saferpay Woocommerce Gateway Settings User Guide Deactivate	Saferpay Woocommerce Gateway Version 2.0.0 By PTSOLUTIONS Visit plugin site	

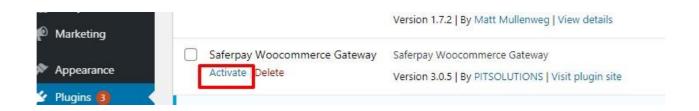
Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your

website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode

Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

Dashboard	Add Plugins Upload Plugin 2	lp ▼
📌 Posts		
9] Media		
Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
Comments 0		
📟 WooCommerc	e Choose File saferpay_wgateway.zip Install Now 3	
Products		
Analytics		
🖗 Marketing		
🔊 Appearance	Featured Popular Recommended Favorites Commercial Keyword V Search plugins	
🖆 Plugins 🙆	Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in zip format by clicking the button at the top of this page.	
Installed Plugins	r agin chean and applied the taneon miny of thoran cash for many autoimation in the program with an <u>traver cash tradition to the program in </u>	
Add New	Classic Editor Install Now Akismet Spam Protection 📀 Update No	N
Plugin Editor	Enables the previous "classic" editor and the old-style Edit More Details A The best anti-spam protection to block spam comments More Det	ails
≗ Users	Post screen with TinyMCE, Meta Boxes, etc. Supports all and spam in a contact form. The most trusted antispam	

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

- Co	omments (141)	Unpacking the package			
w Can	/ooCommerce Installing the plugin				
🖬 Pr	oducts	Destination folder already exists. /var/www/html/SFWP_NEW/wp-			
11 A	nalytics	content/plugins/saferpay_woocommerce_gateway/			
🖗 м	larketing	This plugin is already installed.			
🔊 Aj	ppearance		Current	Uploaded	
🏂 Pl	ugins 👩 🔷	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway	
Installe	ed Plugins	Version	2.1.3	2.1.4	
Add N	lew	Author	PITSOLUTIONS	PITSOLUTIONS	
Plugin	Editor	Required WordPress version	4.4	4.4	
🚢 U:	sers	Required PHP version			
<i>β</i> тс	ools	Required FAP version	172		
ES Se	ettings	You are updating a plugin. Be sur	e to <u>back up your database and file</u>	s first.	
¤₄ w	/P Mail SMTP	Replace current with uploaded	Cancel and go back		

From version 2.4.1 onwards, Saferpay WooCommerce Gateway will show the default plugin update notification from WordPress, so we can update it like any other plugins used in WordPress.

ana Sites ▲ Users ≫ Themes ∳ Plugins	Saferpay Woocommerce Gateway Network Deactivate There is a new version of Saferpay	Saferpay Woocommerce Gateway Version 2.4.0 By PITSOLUTIONS View details Check for updates Visit Webshop y Woocommerce Gateway available. <u>View version 2.4.1 details</u> or <u>update now</u> .
Installed Plugins	WooCommerce	An eCommerce toolkit that helps you sell anything. Beautifully.
Add New	Network Deactivate	Version 6.0.0 By Automattic View details Docs API docs Community support

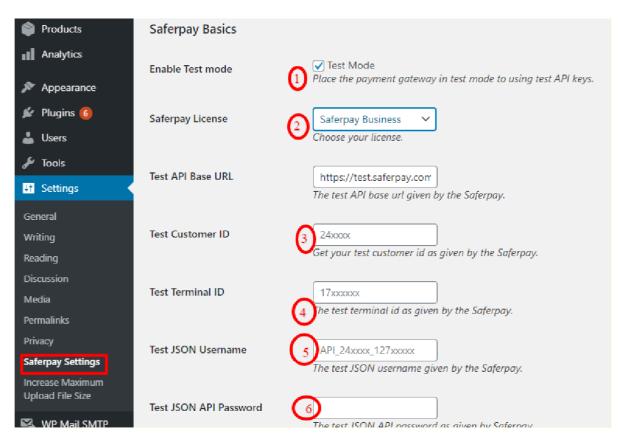
SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commerce-developer/testaccount.html

Test mode configuration



We need to enter the provided test credentials into Saferpay settings:

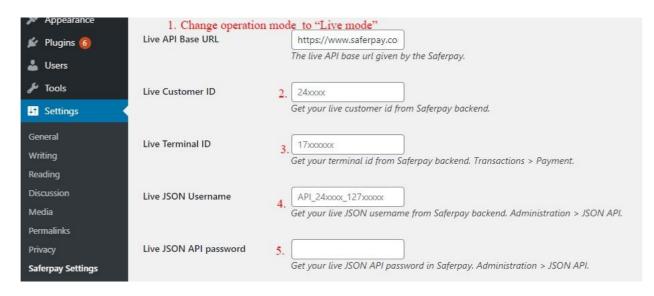
$\textbf{Menu} \rightarrow \textbf{Settings} \rightarrow \textbf{Saferpay Settings}$

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

Live mode configuration



Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below

Home > Saferpay Checkout		
Saferpay Checkou	t	
A Please do not refresh or close the w	vindow.	
Pay with a card		
Card number *		
Valid until *	This input is required.	
Owner name *		
Card verification code	0	
	Cancel	BUY

CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

SAFERPAY GENERAL SETTINGS

🖣 Media	Saferpay Settings		
📕 Pages	WPML All Import requires WP All Import Pro or Free and WPML Multilingual CMS.		
Comments	Saferpay Basics		
🥮 WooCommerce			
Products	Enable Test mode	✓ Test Made Place the payment gateway in test mode to using test API keys.	
Analytics			
🗬 Marketing	Saferpay License	Saferpay Business 🗸 🗸	
🔊 Appearance		Choose your license.	
	Test API Base URL	https://test.saferpay.coi	
🖆 Plugins 🔇		The test API base url given by the Saferpay.	
🛓 Users			
🖌 Tools	Test Customer ID	247112	
All-in-One WP Migration		Get your test customer id as given by the Saferpay.	
4t Settings	Test Terminal ID	17955047	
General	1	he test terminal id as given by the Saferpay.	
Writing	Test JSON Username	401 047110 1070070/	
Reading	rest 15014 Osemanie	API_247112_1372979(The test.JSON username given by the Safernay,	
Discussion			
Media	Test JSON API Password	Preethisasankanal14	
Permalinks		The test JSON API password as given by Saferpay.	
Privacy	E-Mails		
Saferpay Settings	L-MINIS	Saferpay will send an email to this address. You can add multiple emails separated by a comma.	
Increase Maximum			

Configure general Saferpay settings from Menu \rightarrow Settings \rightarrow Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. **Enable Test Mode**: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
 - Saferpay eCommerce
 Access to: Payment Page Interface
 - Saferpay Business
 Access to: Payment Page Interface
 Transaction Interface

Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. Test API Base URL: These fields already have default values of API base URL.

E.g.: <u>https://test.saferpay.com/api</u>. **Note:** Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. **Test Terminal ID:** Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.sixpayment-services.com/en/site/e-commerce-developer/integration.htmland https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field. This is applicable only for PaymentPage interface.
- Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:

- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. Payment Page CSS URL: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: <u>https://merchanthost/merchant.css</u>. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. **Description of the order**: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

	🔆 9 📮 0 🕂 New 💥 English 🕻	Howdy, sfwpadmin 🔢
9 Media		
📕 Pages	Live API Base URL	https://www.saferpay.cl
루 Comments		The live API base url given by the Saferpay.
👜 WooCommerce	Live Customer ID	24xxxx
Products		Get your live customer id from Saferpay backend.
II Analytics		
🖗 Marketing	Live Terminal ID	17200000. Get your terminal id from Saferpay backend. Transactions > Payment.
🔊 Appearance	Live JSON Username	
🖆 Plugins 🚳	Live JSON Osername	API_24xxxxx127xxxxx Get your live JSON username from Saferpay backend. Administration > JSON API.
🛓 Users		
🖋 Tools	Live JSON API password	
All-in-One WP		Get your live JSON API password in Saferpay. Administration > JSON API.

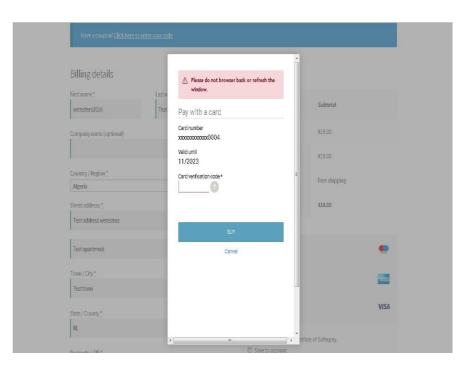
14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to request an offer here. To get access information to live account please follow this link.

- 15. **Payment Page Theme**: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
 - a. Default lightweight responsive theme
 - b. Six
 - c. No Theme

🖗 Marketing		
Appearance	Payment Page Theme	No theme
		The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed contr
🖆 Plugins		over the layout of the payment page.
👗 Users	Allow save card in user profile	Yes v
& Tools		This allows merchant to enable/disable save card option in user profile.
Settings		Entry Control of Contr
	Force access token generation	Generate access token automatically
General		By enabling this option, "Access-token" is generated automatically. Also, you need the Customerid and Terminalid to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured.
Writing		are canton when the protection for the drawn endowment configures.
Reading	Is User required to re-enter his	
Discussion	CVC, when using a saved card	Yes, Re-enter CVC 🛛 👻
Media		
Permalinks	My account add card template	Sample4 ~
Privacy		
Saferpay Settings	Enable Fraud prevention	
Installer		This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and MANUAL_REVIEW. Noteif set to "VES", Please enable Fraud Intelligence module on your Saferpay account.

- 16. Allow save card in user profile: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments. If it is disabled, it will hide the 'Saved Cards' menu as well from the 'My account'
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and TerminalId to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



Screenshot: User prompted to enter CVC again during checkout when "Yes, Reenter CVC "option selected in Saferpay Settings

 My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

20. Enable Fraud Prevention: This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and MANUAL_REVIEW. If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.

Note: Please refer the following link for the initial setup of Fraud Intelligence business in the Saferpay Backoffice

https://docs.saferpay.com/home/features/fraud-intelligence#initial-setup-in-the-saferpaybackoffice

JSON API USERNAME AND PASSWORD GENERATION

To create JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.html for more information.

								English 🕶
ħ	Batch Processing	Transactions	Risk Management	Secure Card Data	Settings	Online Support		1
Settin	ngs	JSC)N API basic au	thentication				
Not	ifications							
Ten	ninals	Cust	omer ID: 401844					
Tra	saction points							
JSC	N API basic authentic	ation	The entry has been	saved successfully				×
Pay	ment Page configurat	ion	HTTP Header:					After saving the settings, base 64 encoded credent
IP p	ermissions		Authorization:	Basic QVBJXzQwMTg	@NF8wNTU3MDY	1Mjphc2Rhc2RhZHdlYXN	kMSFkZmZzZnNEZ3Nm	will appear here (once or
			num 10 logins can be c		-	ote the password and keep	o it in a safe place.	Define a new
		Pass	word	T			\rightarrow	password
		Desci	ription	3 Save		ick to save		
			reate date Userna		Description	settings	After saving	the settings, the basic

PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce \rightarrow Settings \rightarrow Payments.

Note: Not all payment will be in your contract so be careful while enabling payment methods.

🕅 🔏 Saferpay test insta	nce 😯 7 🛛	🛡 0 🕂 Ne	w 💥 Englis	h 🕑									Howd	y, svadmin
) Dashboard	WooComm	nerce / <u>Setting</u>	15 / Payments							Inbox	Orders	Stock	* Reviews	
Posts														Help 🔻
] Media														
Pages	General	Products	Shipping	Payments	Accounts & Privacy	Emails	Advanced							
Comments	Payment m	nethods										Stock Reviews Notices Help ▼ direct bank/wire Set up Iso be useful to Set up delivery. Set up		
🕫 WooCommerce 🔇	Installed paym	ient methods a	ire listed below	and can be sort	ed to control their display	order on the	rontend.							
Dashboard WooCommerce / Settings / Payments Settings / Payments Accounts & Privacy Emails Advanced Pages General Products Shipping Payments Accounts & Privacy Emails Advanced Posts General Products Shipping Payments Accounts & Privacy Emails Advanced Payment methods Installed payment methods are listed below and can be sorted to control their display order on the frontend. Payment methods are listed below and can be sorted to control their display order on the frontend. Distributed Method Enabled Description Coders Offers Set up transfer Set up transfer Satural Payments Take payments in person via BACS. More commonly known as direct bank/wire Set up transfer Satural Pay Check payments Take payments in person via checks. This offline gateway can also be useful to set up Set up Woodcommeree Pay Saturation Check payments PayPal PayPal PayPal PayPal Set up Products PayPal PayPal PayPal PayPal PayPal PayPal PayPal PayPal PayPal PayPa														
10	= ^ ~	Direct I	oank transfer					ments in person v	via BACS. More	common	ly known as d	irect bank/wi	re s	iet up
ettings							transfer							
	= ^ ~	Check p	payments						via checks. This	offline ga	ateway can als	o be useful t	D S	iet up
							test purc	nases.						
Multilingual	= ^ ~	Cash or	1 delivery				Have you	ur customers pay	with cash (or by	other m	eans) upon de	elivery.	S	iet up
Products	=	PayPal					PauPal S	tandard redirects	curtomore to P-	wPal to o	inter their pau	mont	1	
Analytics	_ ~ ~	rayrai							customers to re	iyr ar to e	inter their pay	ment	3	et up
Appearance							Dennish							
Plugins 🜀	= ~ •	Saferpa	iy Maestro –	vlaestro			Pay with	Maestro over the	interface of Saf	erpay.!!!e	errr		Ma	anage
Users	= ~ ~	Saferpa	y American I	xpress – Amer	ican Express English		Pay with	over the interface	e of Saferpay.				Ma	anage
F Tools						-								
Settings	= ^ ~	Saferpa	y VISA - VISA	\ test			Pay with	VISA over the int	erface of Saferp	ay. 1			Ma	anage

LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

Dashboard	WooCommerce	e / <u>Settings</u> / Payments			Inbox	F Orders	E Stock	* Reviews	Notice
🖈 Posts									Help 🔻
93 Media									
📕 Pages	General Pr	roducts Shipping Payments Accounts & Privacy	Emails Ad	vanced					
Comments	Payment meth	hods							
🔤 WooCommerce	Installed payment	methods are listed below and can be sorted to control their display	order on the front	end.					
Dashboard		Method	Enabled	Description					
Orders 521									
Coupons	= ^ ~	Direct bank transfer		Take payments in person via BACS. Mor	e common	y known as d	irect bank/wir	e s	Set up
Reports Settings				transfer					
Status	= ^ ~	Check payments		Take payments in person via checks. Th test purchases.	is offline ga	teway can als	o be useful to	S	Set up
Extensions WooCommerce				test purchases.					
WooCommerce Multilingual	= ^ ~	Cash on delivery		Have your customers pay with cash (or	by other me	eans) upon de	livery.	5	Set up
Products		D D1		PayPal Standard redirects customers to	Dev Del ter e				
Analytics	= ^ V	PayPal		information.	PayPai to e	nter their pay	ment	2	Set up
🔊 Appearance									
🖆 Plugins 🌀	= ~ ~	Saferpay Maestro – Maestro		Pay with Maestro over the interface of S	aterpay.iiie	errr		Ma	anage
👗 Users	= ~ ~	Saferpay American Express – American Express English		Pay with over the interface of Saferpay.				Ma	anage
🖋 Tools									
E Settings	= ^ ~	Saferpay VISA – VISA test		Pay with VISA over the interface of Safe	rpay. 1			Ma	anage

PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. **Enable/Disable**: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. **Minimal Order Total**: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- Maximal Order Total: Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

🚯 🔏 Saferpay V2	😌 9 🛡 0 🕂 New 🗮 English 🗲		Howdy, s								
🍪 Dashboard	WooCommerce / Settings / Payr	nents	Inbox								
🖈 Posts			INDUX								
9 Media	General Products Tax	Shipping Payments Accounts & Privacy Emails Integration Advanced									
Pages											
Comments	WPML All Import requires WP All	Import Pro or Free and WPML Multilingual CMS.									
WooCommerce	Saferpay Maestro 🖃	Saferpay Maestro 🔟									
	Pay with Maestro over the interface of	of Saferpay test.									
Home Orders 288	Enable/Disable	✓ Enable Maestro									
Customers	Lindule/Lisable	Criable Midestro									
Coupons	Title	Maestro									
Reports Settings		This controls the title which the user sees during checkout.									
Status		Translations *									
Extensions											
WooCommerce Multilingual	Description	Pay with Maestro over the interface of Saferpay test.									
Products		This controls the description which the user sees during checkout.									
Analytics		English v translations									
🐢 Marketing											
	Minimal Order Total	0									
Appearance Plugins		Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.									
Plugins 🔞											
Tools	Maximal Order Total	0 Set have the maximal arrive tetal for which this names to mathed is available. If it is not to save it is shown available.									

- Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.
- 7. **Allowed currency**: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpay If it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- *9.* **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

🝈 🖄 Saferpay V2 📀 9 🛡 0 🕂 New 🗮 English 👁	Howdy, sfwp
9 Media	G.
WooCommerce / Settings / Payments	Inbox St
Set nere die maximal order total for which dis payment mediou is available, in this set to zero, it is always available.	
Comments	
WooCommerce Allowed countries Select	
Aland Islands	
Home Afghanistan	
Albania Orders 288) Alogria	
Customers American Samoa	
Andorra	
Coupons Angola Angola	
Reports Anguilla	
Settings Antarctica	
Status Select payment allowed countries if any specification else leave it free	
Extensions	
Salast A	
WooCommerce Allowed currency Select Substitutingual Swiss franc (CHF)	
Euro (EUR)	
Products Pound sterling (GBP)	
United States dollar (USD)	
II Analytics	
🐢 Marketing	
✗ Appearance ▼	
😰 Plugins 🕘 Select allowed currency if any specification else leave it free	
Lisers	
Customer Address Send delivery address	
Should the customer address be sent to Saferpay?	
الله الله الله الله الله الله الله الل	
En Settings Pre-Authorizations Yes	

10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.

- 11. Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.
- 12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. Note: Auto Capture is not possible if Pre-Authorizations is set to YES

🛞 省 Saferpay V2 🔸	🖸 9 📮 0 🕂 New 💥 English 🕄)	Howdy,	sfwpadmin 🔟
Home	WooCommerce / Settings / Payn	nents	Inbox	O Store Setup
Orders 288		It exterios the validity of an autionization to op to bu days.	TINGY	store setup
Customers				
Coupons	Customer confirmation email	Yes 🗸		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions		Should Saferpay display a field requesting the card holder name on their page?		
WooCommerce Multilingual		unuuu ualei pay uupiay a neu reuesung ute satu nuuer name un uten pager		
Products	Capturing	Manual Capture ~		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?		
🗬 Marketing				
A	Authorization Method	Widget Authorization		
✗ Appearance		Select the authorization method to use for processing this payment method.		
😰 Plugins 🙆				

- 13. Authorization Method: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

Have a coupon? <u>Click here to ent</u>	<u>ter your code</u>		_		
Billing details	Last n	Please do not browser back or refresh the window.	Î		
wetesters2016	Test	Pay with a card		Subtotal	
Company name (optional)		Card number *		€13.00	
		This input is required. Valid until *		€18.00	
Country / Region <u>*</u> Algeria		Owner name *	Е	Free shipping	
Street address *		Card verification code	- 1	€18.00	
Test autress wetesters		?			
Test apartment			. 1		
Town / City		BUY			-
Test town		Cancel			_
State / County *			- 11		VISA
KL					

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

,se	Appearance	Card Form - Holder Name	Mandatory	~
۵	Users		Should Saferpay display a field requesti	ing the card holder name on their page?
s	Tools			
857	Settings	Authorization Method	Widget Authorization	~
₽4	WP Mail SMTP		Select the authorization method to use	for processing this payment method.
	WP Security			
		Is Save Card Available?	Active	×
Q.	Translations		The alias manager allows the customer	to select from a credit card previously stored. The sensitive data is stored by Saferpay.
Ģ	WPML			
0		Save changes		

SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

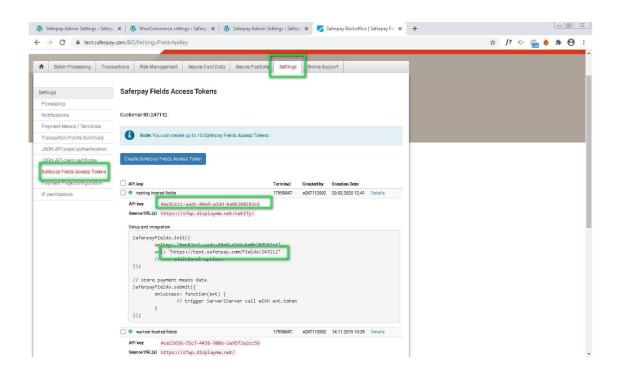
Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

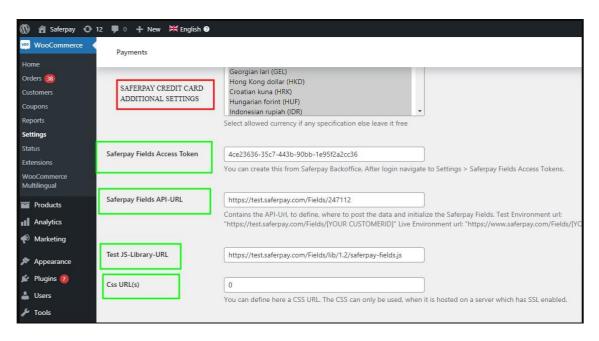
You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.



Note: From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring Customerld and Terminalld (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

Css URL(s): You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information



Credit Card Theme: Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

Is Save Card Available? Here admin can set **Active** or **Inactive** status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.

	managements / stange / rajin	rodnī
🖈 Posts	Allowed payment methods	Select A
Media		Visa MasterCard
Pages		Maestro American Express
Comments		Diners Club
- Comments		Bancontact JCB
🤎 WooCommerce 🤇		
Home		Select allowed payment methods if any specification else leave it free
Orders 🔠		Select allowed payment methods il any specification else leave it nee
Customers	Customer Address	
Coupons	Customer Address	No
Reports		Should the customer address be sent to Saferpay?
Settings		
Status	Capturing	Manual Capture 🗸
Extensions		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
WooCommerce Multilingual		
-	Authorization Method	Widget Authorization 🗸
Products		
Analytics	Credit Card Theme	Sample 4
🌪 Marketing		The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configuration
🔊 Appearance		the detailed control over the layout of the credit card field.
🖌 Plugins 🚳	Is Save Card Available?	Active
📥 Users		The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.
& Tools	Windows Explorer	nne anay manager anovo une costonter to select nom a creuit taro previously stored. The sensitive data is stored by Salerpay.

SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer	its			L i Inbox	O Store Setup
Orders (285)		=	ABN AMRO	ABNANL2A		
Customers		=	ASN Bank	ASNBNL21		
Coupons Reports		=	bung	BUNQNL2A		
Settings		=	Handelsbanken	HANDNL2A		
Status		=	ING	INGBNL2A		
Extensions		=	Knab	KNABNL2H		
WooCommerce		=	Moneyou	MOYONL21		
Multilingual		=	Rabobank	RABONL2U		
Products		=	RegioBank	RBRBNL21		
Analytics		=	SNS	SNSBNL2A		
🐢 Marketing		=	Triodos Bank	TRIONL2U		
~ .		=	Van Lanschot	FVLBNL22		
Appearance		+ Ad	account Remove selected account(s)			
🖆 Plugins 🍕		- Au	Relitive selected account(3)			
📥 Users						
Fools	Test Account details:		Bank name	IssserID		
All-in-One WP Migration		=	Test Bank 1	0091		
41 Settings		=	Test Bank 2	0092		
🕰 WP Mail SMTP		+ Ad	account Remove selected account(s)			

Saferpay iDeal additional settings.

SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

Self service						
	Provider		Payr	Payment Page		
∉ Pay	Apple Pay			Enabled		
Klarna.	Klarna			Disabled	Configure	
Klarna.	Klarna Simulator			Disabled	Configure	

Important: We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.

Klarna: Configure ×				
Pay now. Pay later. Financing.				
User	YOUR KLARNA USER			
Password	••••••			
Environment	Testing			
Countries	Austria			
	Belgium			
	Denmark			
	Finland			
	Germany			
	Netherlands			
	Norway			
	Spain			
	Sweden			
	Switzerland			
	✓ United Kingdom			
Saferpay Integration Guide Klarna				
	Save			

Note: Send Klarna attachment data to API: By enabling this option, Klarna offers the option, to send additional data points, alongside each order. These data points are then used for additional analysis, like a risk-check on the Klarna side.

A		
🖈 Posts	Allowed countries	Austria
9] Media		Belgium
		Denmark
📕 Pages		Finland
		France
Comments		Germany
🖾 Email Log		Italy .
_		Netherlands
IP Redirection		Norway
		Spain 👻
🔤 WooCommerce 🧹		Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klarna wont display
Home		
Orders (1,125)	Customer Address	Send billing address
Subscriptions		Should the customer address be sent to Saferpay?
Customers		
Reports	Capturing	Auto Capture 🗸
Settings		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
Status		should be anount be captured automaticany anter the order of should the annount only be reserved and capture manually :
Extensions		
WooCommerce	Customer confirmation email	Ves v
Multilingual		Should Saterpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)
Ĩ		
Products		
	Send Klarna attachment data	No
Analytics	to API	
🐢 Marketing		Klama offers the option, to send additional data-points, alongside each order. These data-points are then used for additional analysis, like a risk-check on Klarna side.

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

🔞 🏤 My Sites 👩 S	SFWP201-php8 📀 2 📮 0 🕂	New Q KEnglish O Shipping Payments Accounts & Privacy Emails Integration Advanced Subscriptions			
🚳 Dashboard	Tax options Standard rates My new tax class rates Reduced rate rates Zero rate rates				
🖈 Posts	Tax options				
9; Media					
📕 Pages	Prices entered with tax	Yes, I will enter prices inclusive of tax			
Comments		No, I will enter prices exclusive of tax			
🖾 Email Log					
🔤 WooCommerce 🧹	Calculate tax based on	Customer shipping address			
Home	Shipping tax class	Shipping tax class based on cart items			
Orders 614					
Subscriptions	Rounding	Round tax at subtotal level, instead of rounding per line			
Customers					
Coupons	Additional tax classes	My new tax class			
Reports		Reduced rate Zero rate			
Settings					
Status Extensions	Display prices in the shop	Excluding tax 🗸			
WooCommerce					
Multilingual	Display prices during cart and checkout	Excluding tax V			
Products	checkout				
Analytics	Price display suffix	• N/A			
🐢 Marketing					
🔊 Appearance	Display tax totals	Itemized V			
🖉 Plugins	Constant				
🚢 Users	Save changes				

WooCommerce Tax settings should be like this for Klarna.

Attention: We have some limitations with Klarna payments, in order to work Klarna payments properly, any of the values (product price, tax etc.) shouldn't have decimal points.

The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/maestro</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/americanexpress</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/jcb</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/china-unionpay
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcard-and-postfinance</u>
- Masterpass Refer Masterpass is a Wallet-Solution introduced by Mastercard.
 Please refer https://docs.saferpay.com/home/integration-guide/payment-methods/masterpass
- TWINT Refer https://docs.saferpay.com/home/integration-guide/payment-methods/twint
- PayPal Refer https://docs.saferpay.com/home/integration-guide/payment-methods/paypal
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer https://docs.saferpay.com/home/integration-guide/payment-methods/klarna-payments
- **eps** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eps</u>
- paydirekt Refer https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt
- iDeal Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/ideal</u>
- SEPA ELV Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit

- **ePrzelewy** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact
- Apple Pay Refer https://docs.saferpay.com/home/integration-guide/payment-methods/applepay
- Alipay Refer https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1
- Crypto Payments Refer https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments

Note: For ALIPAY and TWINT there some issues with the test simulator, like order getting successful even if we terminate the payment process or by default order may get successful after some time.

SAFERPAY FEATURES

DESIGN CUSTOMIZATION

If you want to customize the default design of the Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling options can be used over the following methods.
 - Payment page
 - Transaction Interface
 - Alias Insert

Note: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer to <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

- 2. Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.
- Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

<u>Note:</u> If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

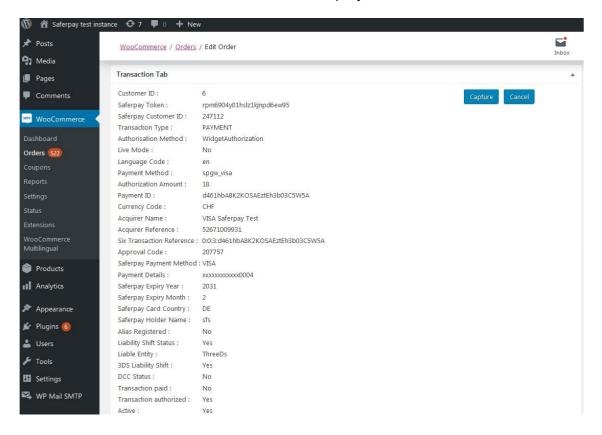
ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce \rightarrow Orders. Here you can view the list of all orders available.

🚯 🏦 Saferpay test insta	ance 📀 7	' 📮 0 🕂 New											Howdy	/, svadmin
🖚 Dashboard	WooCo	ommerce / Orders								Inbox	Orders	Stock	* Reviews	Notices
📌 Posts												Screen Opt	ons 🔻	Help 🔻
91 Media	Order	S Add order												
📕 Pages		Processing (522)	On hold (220)	Completed (F)	I Cancel	lod (416)	Refunded (202)	L Epilor	d (121)				Sear	rch orders
Comments	Bulk Actio		Apply	All dates			l currencies	·	Filter by registered customer	* Filter	1,605 items	« <	1 of 81	1 > >
WooCommerce		Order					Date		Status					Total
Dashboard Orders (522)		#6493 Madhav Te	st			•	2 hours ago		On hold					CHF18.00
Coupons Reports		#6491 Madhav Te	st			•	2 hours ago		Cancelled					CHF18.00
Settings Status		#6485 Madhav Te	st			•	4 hours ago		Processing					CHF45.00
Extensions WooCommerce		#6482 Madhav Te	st			*	4 hours ago		Cancelled					CHF45.00
Multilingual		#6379 Madhay Te					Dec 13, 2019		On hold					CHF55.00
Products		#0579 Mauriav re	51				Dec 13, 2019		On hold					CHF35.00
Analytics		#6376 Madhav Te	st			*	Dec 13, 2019		Cancelled					CHF55.00
 Appearance Plugins (6) 		#6374 Madhav Te	st			•	Dec 13, 2019		Cancelled					CHF55.00
🛓 Users		#6337 Madhav Te	st			•	Dec 12, 2019		On hold					CHF55.00
 Tools Settings 		#6301 Dinner Test				•	Dec 11, 2019		Processing					CHF45.00

LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details Under each order, transaction details are displayed in transaction tab



TRANSACTION DETAILS

CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", the merchant doesn't need to do anything from the WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", the merchant will have the option to Capture or Cancel transactions. If we click Capture, the transaction will be captured.

For orders containing only digital products if payment is successful then the status of that order will be "Completed"

CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of order prevents any future change from being made to it. If we click CANCEL, the transaction will be cancelled.

sts	WooCommerce / Orders	/ Edit Order	
edia			Inb
ges	Transaction Tab		
omments	Customer ID :	6	Capture Cancel
	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	capture
ooCommerce	Saferpay Customer ID :	247112	-
oocommerce	Transaction Type :	PAYMENT	
oard	Authorisation Method :	WidgetAuthorization	
522	Live Mode :	No	
	Language Code :	en	
ns	Payment Method :	spgw_visa	
	Authorization Amount :	18	
	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A	
	Currency Code :	CHF	
	Acquirer Name :	VISA Saferpay Test	
ions	Acquirer Reference :	52671009931	
ommerce	and the second second between the second s	0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A	
ngual	Approval Code :	207757	
14 O	Saferpay Payment Method	: VISA	
oducts	Payment Details :	xxxxxxxxxxx0004	
alytics	Saferpay Expiry Year :	2031	
	Saferpay Expiry Month :	2	
pearance	Saferpay Card Country :	DE	
	Saferpay Holder Name :	sfs	
ugins 🔞	Alias Registered :	No	
ers	Liability Shift Status :	Yes	
	Liable Entity :	ThreeDs	
ols	3DS Liability Shift :	Yes	
ttings	DCC Status :	No	
tungs	Transaction paid :	No	
P Mail SMTP	Transaction authorized :	Yes	

Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

🚯 🔏 Saferpay test instan	ice 😌 7 📮 0 🕂 Ne	¢.					Howdy, sv
Comments	WooCommerce / Orders	/ Edit Order		Inbox	Orders	Stock	* Reviews
wooCommerce	Saferpay Card Country :	DE					
	Saferpay Holder Name :	sfs					
Dashboard	Alias Registered :	No					
Orders 523	Liability Shift Status :	Yes					
Coupons	Liable Entity :	ThreeDs					
Reports	3DS Liability Shift :	Yes					
Settings	DCC Status :	No					
	Transaction paid :	Yes					
Status	Transaction authorized : Active :	Yes Yes					
Extensions	Capture Id :	d461hbA8K2KOSAEztEh3b03C5W5A					
WooCommerce Multilingual	Captured Amount :	18					
Products				_			
	History Tab			^			
Analytics	# Transaction Status Tra	nsaction Date					
✗ Appearance	1 INITIALIZE 2019	-12-16 09:09:20					
Appearance	2 AUTHORIZED 2019	-12-16 09:10:16					
😰 Plugins 🜀	3 CAPTURED 2019	-12-16 12:15:37					
🕹 Users							
🖋 Tools	Downloadable product p	rmissions 🔞					
Settings		n n					
	Search for a downloadabl	grant access	J.				
WP Mail SMTP							
🖾 WP Mail Log	Payment Gateway Respon	se					
Q WPML	Array						
	([IFRAMEINITIALIZE] =>						
Collapse menu	(IFRANCINITALIZE) -> (-					

TRANSACTION STATUS UNDER HISTORY TAB

REFUND PAYMENT

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

Saferpay test insta	nce 😋 7 🗭 0 🕂 Ne	w						Howdy,	wadmin 🔟
Comments	WooCommerce / Orders	/ Edit Order			Inbox	Orders	Stock	* Reviews	Notices
WooCommerce	Belt		CHF5	i5.00 × 1 CH	IF55.00	Payme	nt was on-ho	ld due to delay	ed
Dashboard	SKU: woo-be	lt		5100		captur	e.		
Orders 524						Decemt	per 13, 2019 at 5	:10 pm Delete not	e i
Coupons	Free shippin	a		C	HF0.00				
Reports	Items: Belt >					Add not	e o		
Settings									
Status				Shipping:	CHF0.00				1.
Extensions				Total:	CHF55.00	Private	noto	• Add	
WooCommerce Multilingual				Total.	C11155.00	Flivate	enote	Add	
Products	Refund			This order is r	10 longer editable.				
II Analytics									
🔊 Appearance	Custom Fields				*				
😰 Plugins 🌀									
📥 Users	Transaction Tab				^				
🖌 Tools	Customer ID :	6							
Settings	Saferpay Token : Saferpay Customer ID :	ha26yxqib5mq3hzyz79eisubp 247112							
	Transaction Type :	PAYMENT							
🖏 WP Mail SMTP	Authorisation Method :	WidgetAuthorization							
🖾 WP Mail Log	Live Mode :	No							
Q WPML	Language Code : Payment Method :	en spgw_myone							
	Authorization Amount :	55							
Collapse menu	Payment ID :	4Sp4IfA3p0j9UAY2U3IIbK1I0EpA							
	Curroncy Code :	Che .							

SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

	ce 😋 7 🛡 0 🕂 New						Howdy, s	wadmin 📃
93 Media	WooCommerce / Orders / Edit Order				F	1	*	®.
📕 Pages	Provide address of a second seco			Inbox	Orders	Stock	Reviews	Notices
Comments		Phone: 7853732837253				status change nt to On hold	d from Pending	
WooCommerce								
Dashboard					Decemo	SL 15. 4X17.3I. 1	40.pm Delete not	£
Orders 524	Item	Click on item to be	Cost Qty	Total		evels reduced 41→40	Beanie (woo-	
Coupons	Beanie	refunded	CHF18.00 × 1	CHF18.00				
Reports	SKU: woo-beanie		1 🗘	18	Decemb	er 16, 2019 at 1:	40 pm Delete not	<u>e</u>
Settings							d due to delaye	ed
Status Extensions	Free shipping			CHF0.00	capture	2.		
WooCommerce	Items: Beanie × 1			0	Decemb	er 16, 2019 at 1	40 pm <u>Delete not</u>	<u>e</u>
Multilingual								
Products			Restock refunded items:		Add note	0		
Analytics			Amount already refunded:	-CHF0.00				
A		Refund amount displayed	Total available to refund:	CHF18.00				10
Appearance			Refund amount:	18.00	Private	note	Add	
😰 Plugins 🚳			Reason for refund (optional):					
👗 Users								
🖋 Tools	Cancel	Refund CHF18.00 m	Refund CHF18.0	0 via Saferpay VISA				
Settings								
🕰 WP Mail SMTP	Custom Fields			•				
🖾 WP Mail Log								
	Transaction Tab			*				
Q WPML	Customer ID : 6							

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.

Saferpay test instance	• 😋 7 🛡 0 🕂 New		sfwp.dev.displayme.net says						Howdy, sv	admin 🔝
Comments	WooCommerce / Orders / Edit (Drder	Are you sure you wish to process this undone.	refund? This action c	annot be	in ro		Stock	* Reviews	Notices
🕬 WooCommerce 🧹	Item	_		ОК	Cancel	Total		ock levels reduce	d: Beanie (woo-	
Dashboard Orders 524 Coupons	Beanie SKU: woo-beanie			CHF1	8.00 × 1	CHF18.00 18	Re		1:40 pm <mark>Delete note</mark>	- 11
Reports Settings Status	Free shipping Items: Beanie × 1					CHF0.00	ca	oture.	ild due to delayed	e.0
Extensions WooCommerce Multilingual					refunded items: Iready refunded:	-CHF0.00		note 😡		
Products				Total ava	ailable to refund:	CHF18.00				#
Analytics				0	Refund amount:	18.00	Pri	vate note	• Add	
🔊 Appearance				Reason for r	efund (optional):		_			
🖌 Plugins 🌀	Cancel		Refund CH	F18.00 manually	Refund CHF18.00	via Saferpay VISA				
🖋 Tools	Custom Fields			While clicking			*			
Settings				Saferpay VISA displayed.	,confirmation	pop up				
🕰 WP Mail SMTP	Transaction Tab						*			
Q WPML	Saferpay Customer ID : 24711 Transaction Type : PAYM		iew95							
	Autronsation wethod : Widg	evautionZation								

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

🔞 🔏 Saferpay test instance	• 🕀 7 📮 0 🕂 New						Howdy, s	vadmin 📕
Dashboard	WooCommerce / Orders / Edit Order			Inbox	Orders	Stock	* Reviews	Notices
Posts Media Pages Comments WooCommerce Orders 523 Coupons	Date created: 2019-12-16 To 13 : 39 Statos: Refunded Customer: Profile — View other orders — madhav (#6 – madhav@yopmail.com) × *	Madhav Test dsd dsdd gydyfyu gydyfyu gydyfyu cohod Cibroffor Email adress: madhav@yopmail.com Phone: 2853722837253	Madhav Test Test House Test apartment Test Green Ship add changed 909000 Greenland		Refund Decemb Item #	status change led. er 18. 2019 at 1 17 stock incre	d from Processi 1:09 am <u>Delete no</u> ased from 40 to 1:09 am <u>Delete no</u>	<u>te</u> 0 41.
Reports Settings Status Extensions WooCommerce Multilingual	Item Beanie SKU: woo-beanie		Cost Qty Total CHF18.00 × 1 CHF18.00 > -1 > -CHF18.00		83Ir5fA Refunc Reasor Decemb	led: 18 CHF a for refund: er 18,2019 at 1	13fA6d5AWQb 1.09 am <u>Delete no</u>	
 Products Analytics Appearance 	Free shipping Items: Beanie × 1		CHF0.00		Order Proces Decemb	sing. er 16, 2019 at 4	d from On hold	1
 Plugins (6) Users Tools Settings 	Refund #6581 - December 18, 2019,	11:09 am by <u>svadmin</u>	Total: CHE1800 C	HF0.00 HF0.00 IF18.00	payme Pesemt Stock I	nt to On hold er 16, 2019 at 1	d from Pending 40 pm <u>Delete not</u> : Beanie (woo-	

Order notes are available on right side for each order. From here admin can track order details.

C 🔒 sfwp.	.displayme.net/notify/wp-admin/post.php?post=	2064&action=edit		🖈 f? 🗰 🐤 🚟 💩 🛛 🔂 🗄
ipe Test 🛛 🖸 5	5 루 0 🕂 New			Howdy, admin 🔲
	Date created: 2020-01-16 @ 02 : 49 Status:	John Pay Test dgdfgdf hfghfghgf	Fiza H Test Testapp1 Town test	Order notes
nts 9g	Refunded Customen: <u>Profile</u> <u>View other orders</u> Union Pay (#19 - union@yopmail.com) × *	Aland Islands Email address: union@vonmail.com	yuyu 546546 American Samoa	Order status changed from Processing to Refunded. January 16, 2020 at 9:30 pm <u>Delete note</u> Saferpay Refund ID
mmerce	Item	<u>65785685687</u>	Cost Qty Total	Salerpay ketinin D Gv03C5Ap460t4565AM2AbjxUnvUA – Refunded: 360 CHF Reason for refund: January 16, 2020 at 9:30 pm <u>Delete note</u>
	Beanie SKU: woo-beanie		CHF180.00 × 2 CHF360.00	Payment received from saferpay. Order status changed from On hold to Processing.
rce s	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 pm <u>Delete note</u> Payment was on-hold due to delayed capture.
ance	Refund #2080 - January 16, 2020,	30 pm by <u>admin</u>	-CHF360.00	January 16, 2020 at 3:36 am <u>Detete note</u> Payment authorization rejected by
			Shipping: CHF0.(0 Total: CHF36000 CHF0.(0 Refunded: -CHF360.(0	saferpay. Order status changed from Pending payment to On hold. January 16, 2020 at 2550 am <u>Delete note</u>
menu			This order is no longer editable	Add aste . @

ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings '**Is Save Card**

Available?' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

🔞 Checkout – Saferpay test instan	x +				- đ	- X
(←) → C' @	🛛 🚔 https://sfwp.displayme.net/checkout/				II\ 🗉 🛎	_ €
		Subtotal	€36.00			^
Co	ountry / Region *					
h	ndia •	Shipping	Free shipping			
Sti	reet address "	Total	€36.00			
ť	test					
ť	test	Maestro		-		
То	own / City *	American Express		-		
1	1234					Е
Sta	ate / County *	VISA		VISA		
k	Karnataka 🔹					
Po	ostcode / ZIP *	Pay with VISA over the interface Save to account	e of Saferpay.			
1	12133	You can choose from saved car	ds			
Ph	hone *	-Select card-				
1	1213232442	MasterCard		-		
En	nail address *			Distant,		
ť	test@yopmail.com	Diners Club		zeroanis		
		Bancontact				
S	hip to a different address?					*

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

Dashboard	ß	Add Card						Search
Orders	ŵ	Card Number						
		0000 0000 0000 0000						Q Search
Downloads	S.	Holder Name		Expiration			Cvc	
Addresses	*	Cardholders			·		000	Recent Posts
Saved Cards		Add Card						Recent Comments
Logout	Đ	Saved Cards						A WordPress Commenter on Hello A WordPress Commenter on Hello
		Card Number	Card Type	•		Action	15	world!
		20000 20000 20000 0004	VISA					Archives

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number - Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

ERROR LOGS

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

test instance 🏾 🗭 0 🕂 Nev	1			F	lowdy, Shop I	Manager [
	<u>Orders</u> / Edit Order		Inbox	D rders	É Stock	* Reviews
Active :	Νο		TUDOX	Orders	SLUCK	Reviews
History Tab		*				
# Transaction Sta	us Transaction Date					
1 INITIALIZE 2 FAILED	2020-08-14 11:28:21 2020-08-14 11:28:49					
2 PAILED	7070-00-14 11750:43					
Error Response Ta	h					
Error Code: 1051	-					
Saferpay Response error message : Pa						
API Error Response	3DS_AUTHENTICATION_FAILED					
API Error Message	3D-Secure authentication failed					
Downloadable pro	duct permissions @					
	F					
Search for a down	loadable product					
Payment Gateway	Response	*				
Årray .						
C C	II] => Anray					
[IFRAME IN IT IAL :						
()	selfeader] => Array					
([Respor	##Mades] => kray (\$pe=Unrin) => 1.16 (Bepe=F1d) => 8:07845==0444=42cd=8276=2e0178250a2a					

RECURRING PAYMENT MODULE

COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have implemented Saferpay WooCommerce Gateway to be compatible with the WooCommerce Subscription (<u>https://woocommerce.com/products/woocommerce-subscriptions/</u>) plugin version **4.4.0**. After installing the Saferpay and WooCommerce Subscription plugin, you can filter the recurring supported payment methods from Saferpay general settings. Only the selected payment methods will be listed on the checkout page for subscription orders.

CONFIGURATIONS FOR RECURRING MODULE

ToolsSettings	Recurring payment settings	i
General	Recurring SCA challenge for	Yes 🗸
Writing	PSD2 Compliance	We highly recommend you to force SCA during an initial transaction, for Recurring Payments.
Reading		
Discussion	Recurring supported payment methods	MasterCard
Media	methous	American Express Diners Club
Permalinks		JCB
Privacy		MyOne SEPA ELV
Saferpay Settings		PostFinance Card
Increase Maximum Upload File Size	-	Twint Apple Pay
Opioad File Size		Credit Card
👒 WP Mail SMTP		
💼 Wordfence 📀	Save Changes	

1. Recurring SCA challenge for PSD2 Compliance

Saferpay module is compatible with WooCommerce Subscription plugin. This field is applicable only for orders with subscription products. It ensures the PSD2 compliance of the recurring payments done through Saferpay while WooCommerce Subscription plugin is enabled.

2. Recurring supported payment methods.

If your customer adds any subscription to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. MYONE
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available
- 11. POSTFINANCE CARD Payment possible only if there is already saved card data available

The renewal subscription orders are created through WooCommerce subscriptions cron. A new subscription order is placed when the scheduled time arrives. If the subscription payment fails, then the subscription gets on-hold and future renewal process not works until the subscription status changed to Active. Merchant can cancel the subscription if requires. During this time the customer is notified with an e-mail, for him/her to go through the process again that is, to reactivate subscription (via my-account) by paying the amount. The payment details are saved in the Saferpay and Wordpress backend provides list of child orders associated with each subscription.

WooCommerce	Search for a download	able product	Grant access		
Orders 11 98 ubscriptions	Related Orders				~~ *
ustomers	Order Number	Relationship	Date	Status	Total
oupons	#3836	Renewal Order	.1.day.ago	Processing	CHF21.40
eports ettings	<u>#3611</u>	Renewal Order	2.days.ago.	Processing	CHF21.40
tus	#3458	Renewal Order	2.days.ago.	Processing	CHF21.40
tensions poCommerce	<u>#3457</u>	Subscription	2.days.ago	Active	CHF21.40 / day
ultilingual Products	#3456	Parent Order	2.days.ago	Processing	CHF21.40

LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. Checkout with zero amount. (e.g. Free trial and zero signup fee) : The actual supported payment methods for this condition are Credit Cards, Twint and Postcard. But we ignored the methods Twint and Postcard because they can do recurring ONLY via Alias and Authorize Direct. While doing the zero payment normally, we are actually saving the card instead of the processing the payment, so it would be difficult to implement it for Twint and Postcard. So currently Credit Cards only supports the zero payment.

2. In Apple Pay 'pay by wallet' option, it is possible to checkout subscription product with some cards which does not support recurring payments. E.g. Maestro- even if checkout is possible actual subscription and related features may not work here as Maestro does not support recurring payments.

3. In Saferpay back-office normally when an auto renewal is triggered, it creates an order as a child of the first order. But the case is different for manual renewal, when a user does the manual renewal through checkout, that order will be created as a completely new order and there won't be a relation between previous orders under the same subscription. But in WordPress each auto and manual renewals will be placed under the initial parent order itself. 4. Saferpay WooCommerce Gateway does not support the following features of WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API itself does not provide any support for payment method change, because they need to re-initiate the whole process to implement this. So we also have some limitations to do this.

STRING TRANSLATION USING WPML

If translations are not available after updating the plugin to latest version, you need to import the .po file again. .po files can be found inside the plugin folder under

"saferpay_woocommerce_gateway/languages/ Woocommerce-gateway-saferpay-de.po".

🝈 🗥 My Sites 🏾 🕯	SFWP201-php8 😳 2 🛡 0 🕂 New 🤤	- тороку схроктро	Howdy, sfwpad
🖾 Email Log	WPML can keep track of where strings are used on the public pages. Activating this feature will enable the 'view	Import	- 1
WooCommerce	in page' functionality and make translation easier. Track where strings appear on the site	"po file: Choose File Woocommeerpay-de.po	
Products	Irack where strings appear on the site Performance considerations *		
Analytics	Highlight color for strings	Also create translations according to the .po file German V	
Marketing	Select Color	Select what the strings are for: Woocommerce-gateway-saferpay	
🔊 Appearance	Apply	Submit	
🖌 Plugins		Export strings into .po/.pot file	
📥 Users	✓ Remove strings by domain	Select domain: Woocommerce-gateway-saferpay (477) 🗸	
🖋 Tools	 Kemove strings by domain 	Also include translations	
🔚 Settings	Clean up the String Translation table by removing untranslated strings by domain.		
🖏 WP Mail SMTP	Remove strings	Submit	
Q WPML 📢			
Translation Management	✓ Auto register strings for translation	✓ More options	
Languages	Look for strings while pages are rendered	Translating users of types: none edit	
Theme and plugins localization	* This feature is only intended for sites that are in development. It will significantly slow down the site, but help you find strings that WPML cannot detect in the PHP code.	Apply	
Translations			
Media Translation			
WP Menus Sync			
String Translation	<u>Translate texts in admin screens »</u>		

SAFERPAY PAYMENT API SPEC VERSION UPDATES

1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page
- Added Klarna Payments support for Italy and France
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- EPS Refunds supported
- Removed Bonus Card payment
- Saferpay Fields Access Token generation via REST API

1.24 to 1.25

- Pre-authorizations for additional brands(amex,diners,jcb)
- SuccessNotifyUrl and FailNotifyUrl in PaymentPage/Initialize.
- WL Crypto Payments refund.
- Added notification URLs in Transaction/Initialize.
- Update Saferpay fields JS url.
- Klarna Payments: Support for Extended Merchant Data.
- Management API:

• Only those payment methods that are enabled in Saferpay backoffice are available at webshop backend.

• New payment logos.